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The UNESCO Caribbean Al Policy Roadmap was developed under the direction of the Broadcasting Commission of Jamaica Cordel Green (Executive Director) and his team including Sasha Harrison (Economist).

This policy document was co-written by Erica Simmons, Executive Director, Centre for Digital Innovation, Caribbean Maritime University and Andrea M. Davis, IP and Creative Industries Consultant.

It sets out a framework to guide the Caribbean nation states in developing, deploying, procuring, and employing Artificial Intelligence (AI) in governance, administration, and in the delivery of services.

The policy recommendations were informed by a series of UNESCO-sponsored multi-stakeholder events, discussions, online surveys as well as contextualized research and analysis related to Artificial Intelligence in the Caribbean carried out in 2020 and early 2021.

EXECUTIVE SUMMARY

"The Caribbean is unique because it is a place that represents all the world's great civilizations living in harmony, living in peace and it is an example to the rest of the world who wants to be divided by Isms and schizims and religious divisions that make absolutely no sense. We have a story to tell, and that story is how different people can live together but it is premised first and foremost, on the respect of each and every one and an understanding the dignity of each human being. I do not believe there is a region that pays greater respect to justice and to fairness than the Caribbean region." 1

Prime Minister Mia Mottley, Barbados 16th UNCTAD Raúl Prebisch Lecture 2019

All around the world, Artificial Intelligence (AI) is being employed to respond to challenges by providing innovative technological solutions to a host of social, economic, environmental political, and security concerns. Even the global pandemic COVID-19 has benefitted from the use of AI. The opportunities for economic expansion presented in the use of these systems is an undeniable motivator and attractive value proposition for countries within the Caribbean Region. However, the chasm to AI development for Caribbean SIDS has potentially been extended, exacerbated by the pandemic. Traditional pathways to the development of national economies are increasingly subject to technology-based disruptions. AI is highly disruptive given its capacity to affect cost, access, products or services, and to dramatically change data collection, product manufacturing, or interactions. As development challenges become increasingly interwound with technology-based disruptions, the twin goals of ending poverty and boosting shared prosperity become critically dependent on harnessing the power of technologies such as AI and the Internet, while at the same time seeking to limit the associated risks.

Al systems raise new types of ethical issues that include, but are not limited to, their impact on decision-making, employment and labour, social interaction, health care, education, media, freedom of expression, access to information, privacy, democracy, discrimination, and weaponization. Furthermore, new ethical challenges are created by the potential of Al algorithms to reproduce biases, for instance regarding gender, ethnicity, and age, and thus to exacerbate already existing forms of discrimination, identity prejudice and stereotyping. The human-centered design is needed and includes the participation of stakeholders in the design and implementation of the Al systems. It is believed that this strategy can help provide essential perspectives in the design or redesign of governance systems in the Caribbean context. Al is an industry that MUST have regulations to manage the span of its integration in the lives of people. Without it, there is a risk of tipping the balance of power in favour of affective computing over human rights and well-being.

Global technology leaders have urged Caribbean countries to leverage the power of artificial intelligence (AI), saying the new technology can serve as a 'levelling platform' helping them compete better with the developed world as AI could be one of the world's most fundamental pieces of technology ever created. According to the World Bank, AI will positively impact the region by providing opportunities for new products and business models, automation of core business processes, human capital development and service innovation while presenting risks for obsolescence of traditional export-led path to economic growth, increasing digital and technological divides, job transformation and disruption, privacy, security and public trust. The emergence of these systems will drive efficiency and result in automated systems managing a growing number of tasks including reasoning, planning, learning, and problem solving in ways far beyond the capacity of humans to undertake.

 $^{^1}$ Mia Amor Mottley, Prime Minister of Barbados, 16th $\underline{UNCTAD~Ra\acute{u}l~Prebisch~Lecture}$, 10 September 2019 , Geneva, Switzerland https://www.youtube.com/watch?v=l-LfqabPjNl&ab_channel=UNCTADOnline

The future of AI predicts that all industries will eventually be affected by Artificial Intelligence technologies. The international audit and consultancy firm PWC, has estimated that the global market for AI, the general-purpose technology, in 2020 was US\$2.43 trillion, and by 2030 is expected to grow to US\$15.7 trillion up to 14% higher in 2030 because of the accelerating development and take-up of AI. With its diverse application and the ability to learn almost any task, it will move to revolutionize every field it touches.²

While AI has generally contributed to improved performance and productivity where deployed, its employment has commonly seen a variety of 'blind spots' or risks related to the infringement and exploitation of citizen data privacy, erosion in the administration of justice due to human rights violations caused by AI including denied opportunities in employment; inequality in access to housing, credit and health care due to bias in automated risk assessments which may yield inaccurate results. According to research and advisory company Gartner, it is expected that 85% of AI projects could deliver erroneous outcomes due to bias in data, algorithms, or the teams responsible for managing them by 2022.

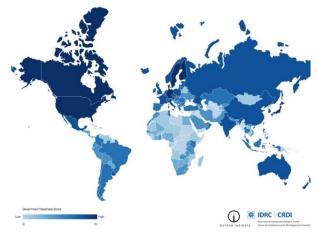


Figure 1 IDRC | CRDI Government Readiness Score

While the rest of the world is investing in AI, the Caribbean is still talking about it³
Leslie Lee Fook, Director, A.I., Analytics and Automation, Incus Services

The leading industries are manufacturing, telecommunications, natural resources, consumer products, health care, and banking. Caribbean nations can also benefit from these massive economic gains by adapting and creating artificial intelligence systems uniquely tailored to the needs of users in the region and not be merely users of these systems.

"Intelligence used to be the province of only humans but it no longer is.

We don't programme the machines, they learn by themselves."

"Affective computing – AI that interprets and simulates human emotions.

Machines will interact with humans just as we interact with one another –

through perception and through conversation so we want to

build emotion AI that enables machines to have empathy"⁴

How Far is Too Far? | The Age of A.I., The Age of A.I. S1 • E1

As Caribbean nations expand their adoption of Artificial Intelligence tools and other exponential technologies, stakeholders (policymakers, citizens, private sector, academia, and NGOs) must proactively collaborate to develop

² Sizing the Prize: What's the real value of AI for business and how can you capitalize? PWC,

https://www.pwc.com/gx/en/issues/analytics/assets/pwc-ai-analysis-sizing-the-prize-report.pdf

³ Leslie Lee Fook, Director, A.I., Analytics and Automation, Incus Services,

Lee Fook, L. (2021, Feb 19). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v=_ylq0KmHG2Q&t=327s

⁴ How Far is Too Far? | The Age of A.I. , The Age of A.I. S1 • E1, December 18, 2019, https://www.youtube.com/watch?v=UwsrzCVZAb8&ab_channel=YouTubeOriginals

strategies for the humanistic development of guidelines, regulations and laws that encourage the in-context development and use of AI in the region. In line with the *UNESCO Internet Universality Principles*, the time is now for the requisite investment in digital infrastructure to support regional growth using technology including ensuring all citizens have access to the internet, computing resources and data centres. Caribbean SIDS should develop a plan to enable collective action in areas such as joint procurement of ICT equipment; regional VAT holidays; data capture, storage and management; and to deliver full access to the Internet and bandwidth to all citizens as a human right in the information age.



Figure 2: UNESCO ROAM Principles for Internet Universality

The upskilling and reskilling of the regional workforce must be facilitated to transition and support humans and AI working together to drive the elusive development the region has been chasing and yield greater efficiency and productivity. The Caribbean stakeholder consensus was clear that human creativity can never be sacrificed and that AI must work in service to the people to enable greater productivity especially among women and youth. In addition, AI should be employed in service of the preservation and protection of each Caribbean nation's creative advantages and socio-cultural heritage.

The integration of AI and Automation in the Caribbean must not compromise the region's most valuable renewable resource - human creativity. Data is such an important topic for today and into our future. It has been noted that 'we are our data', and that data rights will be the civil rights movement of the 21st century. It is therefore critical that a multi-disciplinary, multi-stakeholder Caribbean Small Island Developing States (SIDS) strategy and action plan be developed. Policymakers must be equipped with the requisite knowledge and skills to inform legislation and regulations to effectively govern the further deployment Artificial Intelligence technology in the Caribbean region. The time for collaborative action is now to develop an effective Caribbean AI roadmap that encourages and invests in the digital transformation of the region to smart island societies.



Figure 3: Machine Learning

We stand to leave so many of our practitioners and stakeholders behind if we do not consider the role of AI in actually streaming the ecosystem.

Dr. Marielle Barrow, Program Coordinator at the Caribbean Development Bank

The SIDS challenges defined in *UN Sustainable Development Goals Agenda 2030*, can be addressed with the aid of AI technologies and the Caribbean should promote the use of AI in supporting and catalysing action toward the attainment of these developmental goals. A better future for the region is possible post COVID-19 assisted by AI which can create wealth and jobs for the people of the Caribbean. If focused as a priority, development of AI ecosystem can enable more effective governance with increased responsiveness to citizens and improved competitiveness for the region's industries. The region can reallocate savings earned from these increased efficiencies, to invest in infrastructure development, poverty eradication, improving healthcare and education systems, protecting the environment, emergency management capacity and other areas critical to the sustainable development of the region.

The principles, guidelines, objectives and recommendations of the Caribbean Al Policy Framework are presented below:

CARIBBEAN AI POLICY FRAMEWORK			
PRINCIPLES	GUIDELINES	OBJECTIVES	RECOMMENDATIONS
Resiliency	Predictive Disaster Mitigation Resource Management	Environmental Management Save Lives Climate Change Fight Decarbonization Improve Food Security Reduce Climate Risks	Early Warning Systems Environmental Monitoring Systems Public Education
Governance	In Service to Humanity Inclusive Ethics Equity Data Rights Non- Bias Non-Discriminatory Safety & Wellbeing Transperancy Legislation Advocacy Public Sector	Do No Harm Fairness Data Protection Accountability Explainability Autonomy Stewardship Reduce Bias Responsible Al Interoperability Standards Values IOT Innovation Improved Citizen Services	Policy Guidelines Regulations Penalities Enabling Environment New Financial Instruments Data Integration
Transformation	Access Participation	Investment Infrastructure Modernize Digital Economy Improved Efficiency Monitize Data New Industries	Investment Infrastructure Strategic Alliances Revenue Generation Diversify Al Economy Increase Trade E-Translation Services
UpSkilling	Education & Training	Digital Skills Digital Literacy Al Adoption Responsible Al Culture R&D Innovation Increase Data Management Capacity Improved Al Curriculum Increased Awareness Increase Work Pool	New Programmes Public Education MOOC Courses for public sector
Preservation	Data Management Culture Heritage Environment	Culture Environment Society Data Archives Data Security Data Utility Structured Data Virtual Tourism Experirences Cultural Heritage Preservation	Socio-Cultural Environmental Heritage Preservation Programmes Capture-Storage-Preservation-Monitization Secure Data Storage Youth Particpation
Sustainability	Decision-Making Problem Solving	Sustainable Development Improve Citizen Wellbeing Gender Equity Structural Improvements	Digitize Operations

Figure 4: Caribbean Al Policy Framework

INTRODUCTION

Artificial Intelligence in the Caribbean Context – What Are We Talking About?

UNESCO's 'Algorithms for All' agenda seeks to encourage the creation of diverse, equitable, communicative Al using multidisciplinary, holistic and ethical approaches to protect humanity and the environment; enable sustainable development and promote human rights.⁵

Sadia Sanchez-Vegas, Director, UNESCO Cluster office for the Caribbean

As the global discussion about AI heightens, many Small Island Developing States (SIDS) including those in the Caribbean, have yet to develop strategies and national policies to manage the impacts of AI on their society. As an underrepresented stakeholder in the AI ethics debate, it is time for the position of Small Island Developing States (SIDS) in the Caribbean to be articulated so that the indigenous knowledge, cultural and ethical pluralism, diverse value systems that can impact the humanistic development and ethical deployment of AI technologies and guide it towards service to the people. This is the context that must be reflected in the region's policy discussions. It is important however, to acknowledge that the Caribbean still has to fully embrace the opportunities and challenges facing it as a region in the digital future, even as the citizens actively interact with AI in daily life.

Critical questions must be answered. Questions such as how AI should be deployed in the Caribbean, so it does not cannibalize this region's human creativity but serve to enhance or even amplify it and direct it towards development. How can AI be combined with the diversity of the region to produce products that fight AI bias, discrimination and threats to security? How can AI help the Caribbean overcome historical developmental challenges such as poverty, crime, stagnant growth and the impacts of climate change? Answers to these questions may provide a starting point for how to contextualize the needs of the people and how AI can support the Caribbean's social, cultural and environmental wellbeing.

"We need 'Caribbean research expertise on big questions facing AI tools"

Dhanaraj Thakur, Research Director Center for Democracy & Technology

In UNESCO's Developing Competencies for the AI Era Forum held December 7-8, 2020, UNESCO called on Member States to recognize the increasing importance of developing AI literacy and AI competencies for all citizens.

The debates over the two days recognized that the pervasive use of Artificial Intelligence will be the distinct feature of the future. Living and working with AI will not be optional, and therefore, preparing to live and work safely and effectively with AI has become a shared challenge at global level. The speakers noted that countries face diverse development challenges and possible futures, which implies that development of AI competencies and the use of AI will need to account for the diversity of local contexts. It is recognized that the potentials of AI - including automation of low-skill tasks, augmentation of human capacities, and amplification of business models - should be used for the benefit of society and for the common good. Aligned with the humanistic approach UNESCO takes towards the use of AI, humans should be protected from becoming victims of AI tools. AI should be designed and deployed as a tool at the service of humans towards a sustainable development that is economically and socially just and inclusive. Keeping AI under control should be from, and by, design. AI developers need to be regulated, and the design of AI should be based on accountability, transparency and 'explainability'. AI by nature has the power to transcend borders. It is therefore imperative that cross-border regulations be developed and executed to ensure that AI is designed for and serves the common good. The work of UNESCO in developing the Recommendation on the Ethics of Artificial Intelligence was presented and was recognized as one of the most important international response to the need.⁶

⁵ Sanchez-Vegas, S. (2020, Dec 10). Artificial Intelligence In the Caribbean Context: What Are We Talking About? [Online forum]. https://www.youtube.com/watch?v=_ylq0KmHG2Q&t=327s

finternational education community gathers to deliberate on the development of AI competencies for all, UNESCO https://en.unesco.org/news/international-education-community-gathers-deliberate-development-ai-competencies-all

While most believe in the uniqueness of human intelligence, creativity and ethical reasoning, people need to understand the theory and practice of artificial intelligence. The UNESCO debates suggested that –

- Al Literacy should include understanding how Al collects and can manipulate data
- Data Literacy and the skills to ensure safety and protection of our personal data
- Algorithm Literacy that comprises knowledge of how algorithms process data and control behaviour through personalized human-machine communication

Purpose

The guidelines reflected in this document are intended to provide a roadmap for developing AI policy within the Caribbean context and reflects UNESCO's human-centered, multi-stakeholder vision for developing standards for AI use including cooperation, human rights and sustainable development.

How the Policy Roadmap was Developed

The findings and analyses of this paper are limited primarily to Caribbean Small Island Developing States (SIDS). These guidelines were informed by a broad consultative process through UNESCO sponsored stakeholder forums produced by the Broadcast Commission of Jamaica that provided a platform to share perspectives from a variety of experts to better reflect the regional landscape as it relates to AI across key industries. Stakeholders including private sector, academics, government and relevant NGOs, as well as academics were engaged. Also included were perspectives from women, youth and differently-abled people, representing traditionally underserved communities. Their collective contributions are woven into the policy roadmap and reflected in key quotes throughout the document as the voice of AI in the Caribbean.

This policy roadmap also builds on and refers to guidance provided in key related resource documents were used as best practice guidelines including -

- UNESCO Ad Hoc Expert Group (AHEG)'s First Draft of the Recommendation on the Ethics of Artificial Intelligence
- Universal Declaration of Human Rights (1948), including Article 27 emphasizing the right to share in scientific advancement and its benefits
- Small Island Development States Accelerated Modalities of Action (S.A.M.O.A) Pathway (2014)
- UN Guiding Principles on Business and Human Rights (2011)
- UN Policy Brief: Impact of COVID-19 on Women (2020)
- UNICEF Policy Guidance on AI for Children (2020)
- UNICEF I CAPRI The Effect of COVID-19 Pandemic on Jamaican Children Preliminary Results (2021)
- IEEE Ethically Aligned Design: A Vision for Prioritizing Human Well-being with Autonomous and Intelligent Systems (2020)
- National Institute of Standards and Technology: Four Principles of Explainable Artificial Intelligence (2020)
- European Commission White Paper on Artificial Intelligence A European Approach to Excellence and Trust (2020)
- The European Commission's High-Level Expert Group on Artificial Intelligence Ethics Guidelines for Trustworthy AI (2020)

This paper was also compiled using multiple sources of information including a combination of desk research and literature review of information from the United Nations, World Bank, The World Economic Forum and the Organization for Economic Co-operations and Development and other statistical data sources. Reports from local news outlets were also used to gather relevant information on activities of individual Caribbean SIDS nations to

provide a wide range of views and opinions. All sources are referenced in a brief footnote. Full details of all sources cited and consulted are found alphabetically in the bibliography. Information deficits were observed including numerous data constraints posed by limited, fragmented or non-existent data on the topic of Al by nation and as a region.

How to Use the Policy Guidance

The guidance herein can be used in a variety of contexts:

- When educating stakeholders about the opportunities and risks of AI – important when developing the life cycle of policy and technology development, within Caribbean governments and companies
- When creating, reviewing and/or updating AI policies, strategies or codes of conduct
- When developing and implementing Al systems that interact with or impact women, children and other at-risk communities



Assumptions

For the purposes of developing this policy roadmap, the following assumptions were made regarding the Caribbean and Artificial Intelligence –

- Human creativity is inextricably linked to Caribbean identity, economic viability, and sustainable development.
- Al is a product of human creativity.
- All is the most important general-purpose technology of the century.
- Al is global.
- Al may be an existential threat to humanity.
- Al is transformative.
- We Are Our Data
- Data rights will be the civil rights movement of the 21st century.
- Bias is everywhere in Al.
- Al must be inclusive, fair, transparent, accountable.
- Al in service of humanity
- Al Industry is vertical and horizontal.
- Al must be regulated.
- Human rights supersede AI rights.
- Al not eligible for human rights
- Al and 5G are inevitable.
- Broadband access will be a human right in the 21st century.
- New skills education and training are essential

AI & THE CARIBBEAN

Al Definition

In 1956, an American computer and cognitive scientist John McCarthy coined the term artificial intelligence (AI)⁷ as the science and engineering of making intelligent machines. UNESCO's first draft on the recommendation on the ethics of Artificial Intelligence approaches AI systems as technological systems which have the capacity to process information in a way that resembles intelligent behaviour and, typically includes aspects of reasoning, learning, perception, prediction, planning or control.⁸

The European Commission's High-Level Expert Group on Artificial Intelligence Ethics Guidelines for Trustworthy AI said —

Characteristics of Al

- 4th Revolution (3,000x impact of 1st Revolution)
- Product of the Human Mind
- Horizontal and Vertical Industry
- General-Purpose Technology
- Cyber-Physical Systems
- Transformative
- Amoral
- Cognitive
- Disruptive
- Descriptive
- Predictive
- Prescriptive

Figure 5: Characteristics of Al

"Artificial Intelligence (AI) systems are software (and possibly hardware) systems designed by humans, that given a complex goal, act in the physical and digital dimension by perceiving their environment through data acquisition, interpreting the collected structure of unstructured data, reasoning on the knowledge, or processing the information, derived from this data and deciding the best actions(s) to take to achieve the given goal. AI Systems can either use symbolic rules or learn a numeric model, and they can also adapt their behaviour, by analysing how the environment is affected by their previous action."

The growing capabilities of these systems and their horizontal impact help to categorize AI as a *General-Purpose Technology* (GPT). General-Purpose Technologies are technologies or clusters of related technologies characterized by the potential for pervasive use in a wide range of industry sectors and by their technological dynamism.¹⁰ Characterized as engines of growth, some examples include the steam engine, the electric motor and the microprocessor.

Al systems train using large data sets to identify patterns, make predictions, recommend actions, and figure out what to do in unfamiliar situations, learning from new data and thus improving over time. This new learning is called Machine Learning or Deep Learning also encompassed under AI make these systems descriptive, prescriptive and predictive in nature. Their use will continue to be introduced to the daily lives of Caribbean people much more than they are today.

As of 2021, there are nine companies that steer the future of Artificial Intelligence. Six of these nine companies are in the United States including: IBM, Facebook, Apple, Google and Amazon, and the remaining three are in China (Tencent, Alibaba and Baidu).¹¹ Caribbean SIDS rely heavily on trade and other technologies from the economic giants and technology creators in the US and China. However, Artificial Intelligence technologies are being developed by groups of persons that may not be cognizant of diverse socio-cultural and historical context that exist

⁷ Professor John McCarthy - Artificial Intelligence (stanford.edu)

⁸ UNESCO. 2020. First Draft of the Recommendation of the Ethics of Artificial Intelligence, 40 C/37. Paris: UNESCO.

⁹ European Commission's High-Level Expert Group on Artificial Intelligence, 'Ethics Guidelines for Trustworthy Al' (2019) p. 36.

¹⁰ Timothy F Bresnahan and Manuel Trajtenberg. General purpose technologies 'engines of growth'? Journal of econometrics, 65(1):83–108, 1995.

¹¹ Davos 2019 - Setting Rules for the Al Race: https://www.youtube.com/watch?v=Lzqw5c0Myqw

in the Caribbean and as such may cause adverse effects on countries if these algorithms are deployed out of the box. 12

The future of AI predicts that all industries will eventually be affected by Artificial Intelligence technologies. The international audit and consultancy firm PWC, has estimated that the global market for AI, the general-purpose technology, in 2020 was US\$2.43 trillion, and by 2030 is expected to grow to US\$15.7 trillion up to 14% higher in 2030 because of the accelerating development and take-up of AI.¹³

Since Artificial Intelligence (AI) and Machine Learning are fundamental technologies of the future, it will therefore be important that the Caribbean puts greater focuses on understanding more about it.

Machine Learning Tips

Rule #1: Always start with data Rule #2: Focus on the main ideas Rule #3: Have empathy for the audience. Joshua Starmer, StatQuest

Figure 6: Machine Learning Tlps

Caribbean Small Island Developing States (SIDS) Definition

The Caribbean's uniquely vibrant cultural and creativeness have drawn the attention of people around the world for centuries.



Figure 7: Map of Caribbean 28 SIDS

Often referred to as a 'zone of peace' and a 'melting pot' because of the rich cultural, linguistic and ethnic diversity among its nations states, the Caribbean encompasses more than forty-four million people who call the cluster of islands home. Each country has a unique economic, cultural and historical flavour. Islands in the Caribbean region are considered Small Island Developing States (SIDS). The islands are a part of a distinct group of developing countries facing specific social, economic and environmental vulnerabilities. SIDS were recognized as a special case both for their environment and development at the United Nations Conference on Environment and Development (UNCED), also known as the Earth Summit, held in Rio de Janeiro, Brazil (3–14 June 1992). The SIDS Accelerated Modalities of Action (S.A.M.O.A) Pathway an outcome of the 'Third International Conference on Small Island

¹² Noble, Safiya. Algorithms of Oppression How Search Engines Reinforce Racism. New York: NYU Press, 2019.

¹³ Sizing the Prize: What's the real value of AI for business and how can you capitalize? PWC,

https://www.pwc.com/gx/en/issues/analytics/assets/pwc-ai-analysis-sizing-the-prize-report.pdf

CARIBBEAN TRADITION

- · Advocacy uniquely positioned to advocate based on the Caribbean DNA and resistance history
- Challenge Injustice Marcus Garvey-Pan Africanism | Reggae Music-Apartheid
- Context cultural | sociological | anthropological | historical)
- Creativity globally competitive creators of non-perishable consumables
- Identity Who we are | global village reflection | diverse | multi-ethnic
- Revolution enslaved African people Maroons (Jamaica) | Bussa (Barbados)
- Resistance Bob Marley (global symbol of freedom)
- Movements Rastafari (revolutionary | way of life | global)

Figure 8: Caribbean Tradition

Developing States (SIDS Conference)' acknowledged that the identification of SIDS priorities was needed in the formulation of the 2030 Agenda.¹⁴

Although representing only approximately 0.56% of the total world population,¹⁵ one of the Caribbean SIDS most distinguishing features and strengths is its diversity in terms of environment, race, ethnicity, culture and language. The Greater Caribbean region boasts linguistic plurality as a result of its colonial history: English, French and Spanish are the three main languages spoken in the Region, which are among the most spoken languages in the world and could offer the region a competitive advantage in relation to trade, investment and tourism.¹⁶ SIDS are extremely important for global biodiversity as islands harbour 20% of all plant, bird and reptile species in only about 3% of the Earth's land surface.

It is important to note that despite the challenges and marginalization that slavery, stagnant growth and climatic threats have posed to the region and while the Caribbean exited colonialism without a development pact, it has produced excellence across fields. Its people have continued to emerge as some of the most warm, resilient, innovative and globally competitive human resources and cultural creators of *non-perishable consumables* - Nobel laureates, exceptional sportsmen and sportswoman, globally influential artistes, thinkers and leaders. If data and information that is produced within the region by these leaders on art, music, film, fashion or sports is characterized as 'thought data', 'physical data' and 'cultural data', one can begin to contextualize the national, global, economic and social importance of Caribbean creativity.

AI Challenges

The dangers of advanced AI have been popularized in the late 2010s by Stephen Hawking, Bill Gates & Elon Musk. For Tesla CEO and tech maverick Elon Musk, "AI is a rare case when we need to be proactive instead of reactive with regulations".¹⁷ He thinks the advent of digital superintelligence is by far a more dangerous threat to humanity than nuclear weapons and that the field of AI research must have government regulation.

¹⁴ The SAMOA Pathway,http://www.2030caribbean.org/content/unct/caribbean/en/home/sustainable-development-goals/samoa-pathway.html#:~:text=The%20SAMOA%20Pathway&text=The%20SIDS%20Accelerated%20Modalities%20of,September%202014%20in%20Apia% 2C%20Samoa.

¹⁵ https://www.worldometers.info/world-population/caribbean-population/

¹⁶ Artificial Intelligence and the Caribbean, Lodewijk Smets - Zubin Deyal, Caribbean Dev Trends.com, November 20, 2018, https://blogs.iadb.org/caribbean-dev-trends/en/9397/

¹⁷ Elon Musk: Superintelligent AI is an Existential Risk to Humanity, Science Time, December 12, 2020, https://www.youtube.com/watch?v=iIHhI6HLgp0&ab_channel=ScienceTime

Key challenges inherent in AI technologies are -

- 1. Existential threat
- 2. Ethics
- 3. Harm
- 4. Bias
- 5. Big Data Rights
- 6. Labour Displacement
- 7. Equity

What we have come to know over the last decade is that AI systems raises fundamental ethical concerns.

We must design ethical AI by using interdisciplinary and multidisciplinary approaches and interventions to detect, mitigate and monitor AI risks.

WE must build a new kind of consciousness around data that requires eternal vigilance, we must create data narratives that embrace diversity, equity and inclusion.

What is required are explanations, justifications, contextual information about the application of algorithms. Algorithms must always be transparent, accountable, explainable, auditable, accurate and responsible.

Renee Cummings, Criminologist, Criminal Psychologist, Al Ethicist, Data Activist

Top 9 Ethical Issues in Artificial Intelligence

According to the World Economic Forum (2016), the top nine ethical issues associated with Al include:

- Unemployment increasing fears of job loss due to increased automation and the use of robots;
- 2. Inequality the potential for AI technologies to create an increasing wealth divide;
- 3. Humanity particularly the implication of machines on human behaviour and interaction;
- Artificial Stupidity the possibility of intelligent technology making mistakes;
- Racist Robots the generation of biased outcomes with discriminatory effects;
- Security the importance of cybersecurity and data protection;
- 7. Evil Genies the possibility of unintended consequences which may be as extreme as rogue AI;
- 8. Singularity the ability to retain human control over such complex systems; Robot rights the 'humane' treatment of Al bots;
- 9. Robot Rights how do we define the humane treatment of AI?

World Economic Forum | https://www.weforum.org/agenda/2016/10/top-10-ethical-issues-in-artificial-intelligence

Figure 9: Top 9 Ethical Issues in Artificial Intelligence
Source: World Economic Forum

In the long term, AI systems could challenge human's special sense of experience and agency, raising additional concerns about human self-understanding, social, cultural and environmental interaction, autonomy, agency, worth and dignity.

"So far AI is exacerbating structural inequalities and creating new inequities and millions are falling the below the digital literacy poverty line."

Wendell Wallach, Co-Convener, International Congress for the Governance of AI (ICGAI)

Implementation of Al's automated decision making technologies are impacting decision-making on employment and labour, social interaction, health care, education, media, freedom of expression, access to information, privacy, democracy, discrimination, and weaponization. Furthermore, the potential of Al algorithms to reproduce biases that perpetuate already existing forms of discrimination, identity prejudice and stereotyping including gender, ethnicity, and age are a "threat to cultural, social and ecological diversity". ¹⁸ These concerns surround the biases that the developers of these systems can embed that can potentially exacerbate or perpetuate inequality, exclusion, and a threat to cultural, social and ecological diversity and social or economic divides. ¹⁹

"Al systems should be ethically designed, deployed and used to not exploit lack of necessary infrastructure, education and skills, as well as legal frameworks, particularly in low-and middle-income countries and Small Island Developing States (SIDS)."

Cordel Green, Executive Director, Broadcasting Commission, Jamaica

¹⁸ UNESCO. 2020. First Draft of the Recommendation of the Ethics of Artificial Intelligence, 40 C/37. Paris: UNESCO.

¹⁹ UNESCO. 2020. First Draft of the Recommendation of the Ethics of Artificial Intelligence, 40 C/37. Paris: UNESCO.

Interestingly, software development, unlike other professions that require high ethical discipline, is for the most part, a profession that has no professional code of conduct or licensing requirements to operate. This is a real dilemma when you consider the impacts that these systems have. These powerful tools are now available and in the hands of professionals and novices alike. This is perhaps a broader discussion on how to regulate and license professionals and companies operating in the industry.

One thing the technologies can't do is answer the moral issues they raise.

Who is going to be held accountable when they go wrong?

What responsibility do we as creators or users have?

Wendell Wallach, Co-Convener, International Congress for the Governance of AI (ICGAI)

UN Special Representative John Ruggie proposed a framework on business and human rights to the UN Human Rights Council in June 2008, resting on three pillars to guide businesses:

- 1. state duty to protect against human rights abuses by third parties, including business
- 2. corporate responsibility to respect human rights
- 3. greater access by victims to effective remedy, both judicial and non-judicial

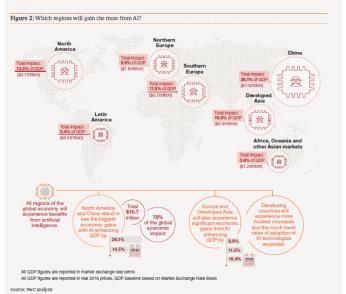


Figure 10: Predicted regional gains from Al

In 2011, the United Nations endorsed the *Guiding Principles for Business and Human Rights*²⁰, which defines the responsibilities that businesses and states have to protect the rights and liberties afforded to all individuals. Protection of human rights should be the first foundational principle that technology is built upon; however, it is not sufficient on its own. The paper however noted that additional guidelines and principles are needed to protect society from harms still worth addressing that are not necessarily a violation of human rights and offers the *United Nations "Protect, Respect and Remedy" Framework* as a roadmap. The Caribbean should ensure that there is representation on these standards bodies to provide diversity and influence on the technical standards by which these products will be created. It is an important pathway and point of influence for the Caribbean to be involved with the development of the standards that govern these systems.

In 2020, the *Institute of Electrical and Electronics Engineers (IEEE)* issued its seminal piece *Ethically Aligned Design: Prioritizing Human Wellbeing with Autonomous and Intelligent Systems*. The document was created by more than 700 global experts focused on the pragmatic instantiation of human-centric, values-driven design. The first edition of EAD contained more than 280 pages designed for a wide range of audiences and stakeholders. The guidelines

²⁰ United Nations Guiding Principles for Business and Human Rights https://www.ohchr.org/documents/publications/GuidingprinciplesBusinesshr_eN.pdf

stated that 'to be human-centered, businesses must first establish a culture of trust, transparency, and accountability internally' in order to effectively code these values into products.

The IEEE technical community has created guidelines for developing these systems and the IEEE P7000™ series of standards²¹ are recommended to be considered for adoption by the Caribbean:

- o P7001™ Transparency of Autonomous Systems,
- o P7002™ Data Privacy Process,
- o P7003™ Algorithmic Bias Considerations,
- o P7004™ Standard on Child and Student Data Governance,
- o P7005™ Standard on Employer Data Governance,
- o P7006™ Standard on Personal Data Al Agent Working Group,
- o P7007™Ontological Standard for Ethically driven Robotics and Automation Systems,
- P7008™ Standard for Ethically Driven Nudging for Robotic, Intelligent and Autonomous Systems,
- P7009™ Standard for Fail-Safe Design of Autonomous and Semi-Autonomous Systems,
- o P7010™ Recommended Practice for Assessing the Impact of Autonomous and Intelligent Systems on human well-being

The Caribbean should ensure that there is representation on these standards bodies to provide diversity and influence on the technical standards by which these products will be created. It is an important pathway and point of influence for the Caribbean to be involved with the development of the standards that govern these systems.

Children in particular, need to be protected from any harmful and discriminatory impacts of AI systems and be provided leeway to interact with them in a safe way. AI systems should also be leveraged to actively protect

Caribbean Challenges & Opportunities with AI

- Weak overall Internet and other key infrastructure
- Balance Human Rights vs Al Rights
- Balance Equity vs Expediency
- Balance Life & Liberty vs Trade
 Secrets & Proprietary Rights
- Mitigate against 'Hidden Effects'
 - Profiling
 - Disparities
 - Digital Racism
 - Discrimination
 - Codified Bias targeting
 Vulnerable Populations (high risk-underserved communities)
 - Outsource Decision-Making

Figure 11: Caribbean Challenges & Opportunities with AI

children from harm and exploitation to support the rights foreseen under the CRC (Child Rights Convention) until they reach the age of 18 even if they reach the age of digital consent, which begins at 13 years old in many countries. All systems must be developed and deployed in a way that simultaneously upholds children's collective rights to protection, provision and participation.

The following highlights UNICEF policy guidance for AI and Children, drafted in September 2020 -

- 1. Children need to be protected from any harmful and discriminatory impacts of AI systems and interact with them in a safe way.
- 2. Al systems should also be leveraged to actively protect children from harm and exploitation.
- 3. Children are entitled to the rights foreseen under the CRC (Convention on the Rights of the Child) until they reach the age of 18.

²¹ IEEE Ethics in Action: Ethically Aligned Design https://ethicsinaction.ieee.org/#series

- 4. Reaching the age of digital consent, which begins at 13 years old in many countries, does not mean they should then be treated as adults.
- 5. Al systems must be developed and deployed in a way that simultaneously upholds children's collective rights to protection, provision and participation.
- 6. The opportunities that AI systems bring to children of all ages and backgrounds such as to support their education, health care and right to play need to be fully leveraged when, and this is critical, it is appropriate to use AI systems.

A critical factor underpinning the institutional environment for disruptive technologies is trust. Consumers and stakeholders must trust that privacy of children and other stakeholders will be respected, that data are used responsibly, that technologies are adopted in a way that is environmentally and socially sustainable, and that in particular, these technologies are adopted in a way that supports inclusion and equity. According to the World Bank, "Data collection and processing requires an adequate framework, extensive digital infrastructure, stringent regulations for privacy protection, and tools to mitigate risks of harm to data subjects."²²

The data that is used by machine learning can analyse patterns found in your online behaviour and disclose your political beliefs, religious affiliation, race, ethnicity, health conditions, gender and sexual orientation, even if you have never revealed this information to anyone online hence privacy concerns with AI remain a critical challenge.

According to Criminologist Renee Cummings, "we have experienced the hidden effects of Algorithms, algorithmic discrimination, algorithmic profiling, algorithms marginalizing and victimizing, algorithms replicating and reinforcing racial disparities, economic disparities, creating a digital form of system racism and discrimination. We have seen the dangers of arraignment by AI, algorithms changing the way justice is administered, outsourcing of criminal justice decision making to algorithms and risk scores which have been disproportionally unfair and racially biases against black and brown defendants. Machine bias, algorithms codifying unconscious bias and systemic racism and criminal justice. Proxies for race such as criminal history, financial history, education, employment, neighborhood or zip code slip into data classification. AI is presenting new challenges and new risks for vulnerable populations".²³

"In developing AI policy, it is important to remember that it is not only about privacy and data protection, but in terms of innovation and development, we need to think of more comprehensive models of how to address data models for reuse, local entrepreneurs, open data policy" according to Carolina Aguerre, Director at the Center for Technology and Society at the University of San Andres.²⁴

The emergence of these systems will drive efficiency and see automated systems managing a growing number of tasks including reasoning, planning, learning, and problem solving in ways far beyond the capacity of humans to undertake.

"Intelligence used to be the province of only humans but it no longer is.

We don't programme the machines, they learn by themselves."

"Affective computing – AI that interprets and simulates human emotions.

Machines will interact with humans just as we interact with one another –

through perception and through conversation so we want to

build emotion AI that enables machines to have empathy" How Far is Too Far? | The Age of A.I., The Age of A.I. S1 • E1

²² Peersman, G. (2014).Overview: Data Collection and Analysis Methods in Impact Evaluation, Methodological Briefs: Impact Evaluation 10, UNICEF Office of Research, Florence.

²³ Cummings, R. (2021, Feb 18). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. https://www.youtube.com/watch?v=FSY4rAgpIFc

 $^{^{\}rm 24}$ Carolina Aguerre, Director, Center for Technology and Society, University of San Andres

Aguerre, C. (2021, Feb 18). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. https://www.youtube.com/watch?v=FSY4rAgpIFc

²⁵ How Far is Too Far? | The Age of A.I. , The Age of A.I. S1 • E1, December 18, 2019, https://www.youtube.com/watch?v=UwsrzCVZAb8&ab_channel=YouTubeOriginals

When it comes to AI and creativity, what is not clear is the degree to which human-level ability to experience art is required to create art. Can AI create art on par with human composers or painters despite lacking the ability to experience art, and reality, like humans do? Growing empirical evidence, especially in painting and music, suggest that artistic creativity may not require the capacity for subjective experience but instead be learnable by AI from human-created art and feedback. We believe that as AI becomes better at patterns and associations learning, and as it receives more feedback from people, it will create art capable of eliciting increasingly rich multi-sensory and emotional human experiences with increasingly complex associations: namely, increasingly better art, possibly moving beyond art created by humans²⁶.

Caribbean Challenges

The island nations continue to have mounting resource constraints and sustained developmental challenges. They include environmental vulnerability due to climate change, natural disasters and pollution; social challenges due to lack of resources focused on key developmental challenges such as poverty, crime and education; and economic constraints due to persistent negative trade, high public debt and fiscal imbalances. Compounding challenges threaten to widen the digital divides in the Caribbean and among individual nations.

The Caribbean is the second most environmental hazard-prone region in the world.²⁷ Between 2000 and 2019 over 152 million people have been affected by over 1, 205 natural disasters. These natural disasters include over 500 floods, 330 storms, 75 earthquakes, 74 droughts, 66 landslides, 50 extreme temperature periods, 38 volcanic events and 24 wildfires. While natural disasters are a main environmental challenge, concerns about climate change, loss of biodiversity, anthropogenic stressors on freshwater ocean systems including land-based sources of pollution. The Caribbean is more dependent on tourism than any other region in the world and is an essential pillar of all Caribbean economies accounting for 15% of GDP and 13% of jobs. This dependency and leverage by the tourism industry has also put pressure on the regions natural ecosystems. New data on the benefits that coral reefs provide to the travel industry and the region's economy reveal that the value of reef-associated tourism is estimated at more than US\$7.9 billion annually from over 11 million visitors. This accounts for 23% of all tourism spending and is equivalent to more than 10% of the region's GDP (gross domestic product).²⁸ Studies have shown that there is evidence of over 60% decline of living corals in the Caribbean in just the last three decades alone since the region first raised the global alarm about climate change, and now SIDs must bear the weight of the world's destructive behaviour.

The Nature Conservancy is currently deploying innovative solutions to protect and restore coral reefs throughout the region. "Millions of people in the Caribbean depend on coral reefs as a source of livelihood and the region is known as paradise to many travellers from around the globe. It is ours our responsibility to protect the natural wonders, like coral reefs, that sustain both the Caribbean economy and tourism alike. We must however move faster to outpace the current rate of degradation and increasing threats to coral reefs" noted Dr. Luis Solórzano, Executive Director of The Nature Conservancy in the Caribbean during the recent regional stakeholders consultation.²⁹

²⁶ Supercreativity, AI may soon surpass human artistic creativity, Serafim Batzoglou and Theodoros Evgeniou, August 21, 2019, https://towardsdatascience.com/supercreativity-b4114ebd0357

²⁷ UN Office for the Coordination of Humanitarian Affairs: Natural Disasters in Latin America and the Caribbean (2000 – 2019) https://reliefweb.int/report/world/natural-disasters-latin-america-and-caribbean-2000-2019

 $^{^{28}}$ EcoEarnings: A Shore Thing – The Ocean Foundation - EcoEarnings: A Shore Thing (jetblue.com)

²⁹ Regional-economies-face-peril-with-declining-coral-reefs-report, Jamaica Observer, https://www.jamaicaobserver.com/news/Regional-economies-face-peril-with-declining-coral-reefs-report_18827999

These catastrophic environmental threats like the coral reef deterioration is causing lingering damages such as eroding coastlines from rising seas, vanishing ground water, increasing frequency of extreme weather events, temperature fluctuations and drought. These events are compounded by man-made damage caused by pollution, coastal development and overfishing and is threatening the precious ecosystem. The continued depletion of the Caribbean's natural resources could lead to severe economic and social fallout for the region by threatening important bio-diversity and geo-heritage sites. Moreover, the people of the Caribbean will require international assistance and cooperation to deal with climate change and challenges to food security. It has been noted that "Caribbean countries import more than US \$4 billion in food; this represents more than 60% of the total food that they consume (FAO, 2015). This is expected to increase to US \$8-10 Billion by 2020 as Caribbean populations increase and climate change reduces the region's food production."³⁰

Key challenges facing the Caribbean include -

- 1. Climate Change
- 2. Governance & Crime
- 3. Social Infrastructure Development
- 4. Fiscal Weakness
- 5. Digital Skills
- 6. Preservation

The poverty and inequality in the region may also to an extent associated with structural heterogeneity and low-productivity sectors, which account for more than half of all jobs in some Caribbean countries. Income is an important driver for addressing inequality, and across the Caribbean there are significant disparities in this area (ECLAC, 2018). Concerns loom that AI may widen gaps between countries, reinforcing or even exacerbating current socio-economic divides.

A study by Harvard Business Review found that depending on the pace of automation around the world, between 40-160 million women (as many as one in four women employed today),³¹ may need to transition into new occupations and often into higher-skilled roles, in order to remain employed and seize new job opportunities. *It is estimated that* 90% of the 400 million jobs that will be replaced by AI are in low-income countries and that by 2050, there will be about 6 billion people in the world's workforce About 5 billion of them will be doing jobs that don't exist today (The Millennium 2020 Project). ³²

COVID-19's adverse impact on at-risk segments of the population, particularly women, youth and differently-abled, has been evident and therefore it is imperative that these vulnerable groups be targeted for re-education and new skills training to enable them to find employment and opportunity in the post COVID digital economy.

According to a recent UNESCO report on Caribbean school closures, 7 million learners and over 90 000 teachers across 23 countries and territories are grappling with the new reality of distance-learning.³³ With the declaration of the pandemic in March 2020, the effects on Caribbean youth has been profound.

UNESCO policy-oriented perspective recognizes that due to the pandemic, most all education institutions are now providing their services online –

³⁰ Artificial Intelligence and the Caribbean, Lodewijk Smets - Zubin Deyal, Caribbean Dev Trends.com, November 20, 2018, https://blogs.iadb.org/caribbean-dev-trends/en/9397/

³¹ As Jobs Are Automated, Will Men and Women Be Affected Equally? (hbr.org)

³² The Millenium Project, http://www.millennium-project.org/2020/01/

³³ Education Response to COVID-19 in the Caribbean

- 1. Learning Loss It is estimated that if they could reopen now the learning loss because of COVID-19 is at 15/30% of what the students would have retained. This is a Massive loss.
- 2. Loss of Colleagues We may see a big dropout rate as female students may not return when school reopens.
- 3. Loss of Equity Only about 1 in 2 homes have appropriate equipment and the right bandwidth to take classes online. Most households lack access to quality internet access and bandwidth.

Information and Communication Technologies (ICTs) including the deployment of high-performance computing such as GPU computing is needed. Lack of access to broadband and big data posed big challenges to the region due to arrested rate of digital transformation. Research done by the International Telecommunications Union show that there is a strong correlation between a region's income levels and the number of fixed-telephone and fixed-broadband connections per 100 inhabitants, reflecting the price and availability of fixed connections.³⁴

Indeed access to bandwidth and internet is being considered a 21st century human right.

Dr. Francesc Pedró, Director, UNESCO

International Institute for Higher Education in Latin America and the Caribbean

Al integration will also lead to increased Cyberattacks which are particularly problematic and dynamically changing areas of protection and Cybersecurity. The right mechanisms to protect data and systems against cyberattack are not in place in the Caribbean and there are limited penalties legislated for Cybercrimes vis a vis physical crimes. This constraint also offers opportunity for new businesses geared toward data protection, data security red teams, bugbounties, and secure storage services.

Al adoption attitudes in the region are in need of improvement according to the INCUS Al in Caribbean Industries Survey which indicates that 35

- 91% agreed or were neutral that AI is critical to their survival.
- 12% of businesses in the Caribbean are using Al Adoption is low even among the large digital leaders in the region.
- 91% spend nothing or very little on Al.

Jason Mars, Assistant Professor of Computer Science at University of Michigan & Co-founder of Clinc Inc noted during the stakeholders consultation that "We can build the Caribbean in AI with Community, Culture, Communication, Mentorship and a little investment capital. We need to collect the data – this is the most expensive process if there is not a strong technical infrastructure. Essentially if we are the data that is being created, the question to be asked, according to Executive Director, Caribbean Competition Authority Nievia Ramsundar is, "how can the consumer remain in personal ownership of their unique identity and not have it traded by external parties like common stock."³⁶

Caribbean nations must improve their security and criminal justice systems. The high cost of crimes such as homicide and assault plagues the region.³⁷ The estimated costs include public expenditure on public safety (police, criminal justice, and prison administration), private expenditure on security by firms and households, and the social costs of crime (poorer quality of life due to victimization and the foregone income of the prison population). The majority of public and private funds are used for security primarily in policing and surveillance while lesser funds are invested into the judicial system that has been found to be plagued by excessive processing delays, long backlogs,

³⁴ International Telecommunications Union Measuring digital development – Facts and Figures (2019)

³⁵ Incus Services State of AI in the Caribbean Survey - http://incusservices.com/ai/

³⁶ Ramsundar, N. (2021, Feb 19). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v=_yIq0KmHG2Q&t=327s

³⁷ IADB Publication (2017). The costs of crime and violence: new evidence and insights in Latin America and the Caribbean / editor, Laura Jaitman.

and soaring incarceration rates. Prisoner volume exceeds prison capacity by more than 70 percent across Caribbean countries and 40% of prisoners are on pretrial detention awaiting trial. Given these statistics, it is not surprising that crime is impacting economic development of the region.

The rise of nationalism is challenging basic assumptions of global interconnectedness and threatens to fragment nations and regions. In so far as the Caribbean is known to be mostly peaceful with stable democracies, the region cannot ignore the threat that AI is having on human rights, security, media & democracy. Civil society's basic role to enable trust, safety and support to citizens is under threat from Mis, Dis and Mal Information produced and perpetuated by AI technology.

The January 2021 attack on the United States Capital Building is a case study on democracy's fragility vs the power of misinformation. If it can happen to one of the world's oldest and most developed democracies, with its established infrastructure and ecosystem, what would happen to any of the Caribbean's relatively younger, less economically developed democracies? It is doubtful that the Caribbean nations' smaller size, younger institutions and struggling GDPs would have the same chance at resiliency as the US.

Data has renewable exponential value, but data collection has long been a regional weakness. The need for big data will require a big push to get data in the Caribbean ready for general consumption of AI systems.

Al Opportunities

Al inclusion by design approach ensures that all children can use Al products or services, regardless of their age, gender identities, geographic and cultural diversity. This can ensure relevance for and use by children that may otherwise be excluded through bias, discrimination or profiling. Include a broad range of stakeholders in design teams, such as parents, teachers, child psychologists, child rights experts, and, where appropriate, children themselves. If all these challenges are taken in context, Al could be a useful tool in provide solutions to these challenges. Al could be focused on helping to improve learning equity and reduce losses.

By 2025, it is estimated that annual savings from replacement of employees by AI will reach US\$9 trillion with an additional cost reduction of US\$8 trillion from efficiencies gained in manufacturing healthcare and further US\$2 trillion in efficiency gains from deployment of self-driving cars and drones. (Bank of America | Merrill Lynch).

The current utilization of AI across Caribbean industry is poised to expand and if done properly, the industry sector should see more efficiencies and new industry opportunities unfold by 2030 due to data efficiency and management. Automation and AI-assisted decision-making will enable businesses in the region to be more efficient and do more with less.

According to global advisory firm PwC, the global GDP will be up to 14% higher in 2030 because of the accelerating development and take-up of AI – the equivalent of an additional \$15.7 trillion.³⁸ The economic impact of AI will be driven by:

- 1. Productivity gains from businesses automating processes (including use of robots and autonomous vehicles).
- 2. Productivity gains from businesses augmenting their existing labour force with AI technologies (assisted and augmented intelligence).
- 3. Increased consumer demand resulting from the availability of personalized and/or higher-quality Alenhanced products and services.

³⁸ Sizing the Prize: What's the real value of AI for business and how can you capitalize? PWC, https://www.pwc.com/gx/en/issues/analytics/assets/pwc-ai-analysis-sizing-the-prize-report.pdf

The region can reallocate savings earned from these increased efficiencies, to invest in infrastructure development, poverty eradication, improving healthcare and education systems, protecting the environment, emergency management capacity and other areas critical to the sustainable development of the region.

In considering the future of Caribbean workers who will be affected by AI, Professor Anthony Clayton, Director of the *Institute of Sustainable Development, UWI, Mona* and Chairman of *Broadcasting Commission of Jamaica*, poised critical questions at the UNESCO| Broadcasting Commission regional stakeholder forum including —

What will happen to the unskilled and to those whose skills are no longer necessary? If no solution, this could lead to poverty and civil unrest. Need to have a fundamental rethink of the nature of work and education and what is going to be the relationship between qualifications and the means by which we earn a living in the future?³⁹

Caribbean Opportunities

Al can support the challenges of Caribbean SIDS sensitive to its cultural, social and anthropological histories. A region-wide strategy can be created and expanded to:

- Align AI strategy with regional developmental plans for education, food security, climate change, digital transformation
- Expand regional digital skills and AI capability integrating more women, youth and differently abled
- Build strong digital infrastructure (5G, High performance computing, GPUs) to support AI deployment, content development and guaranteed access to the Internet
- Establish Al-appropriate governance for security, risk mitigation regional strategy implementation
- Invest in education and R&D in science, technology and engineering led by public sector digital transformation and provision of incentives for business transformation
- Unite to rebuild the region stronger post COVIS-19 using digital transformation as a lever

The Caribbean can improve its capacity to protect the environment by leveraging the power AI to produce strategies and solutions for climate change mitigation and environmental preservation including early warning systems, remote monitoring, disaster management, structural improvements and public education.

Al could reduce these imports of foreign food by helping local farmers create better conditions for crop growth, especially in response to different weather patterns. predictive analysis, early warning systems and the like.

There is an opportunity for the Caribbean to contribute to the development of AI tools that are focused on fighting bias, discrimination and promote transparency and fairness. The region has a very vibrant cultural and creative industry that can be paired with technology and engineering to produce tools and solutions that aid in transparency and understandability of the workings of algorithms and the data with which they have been trained with. These tools could focus on predicting or scoring the potential impact on human dignity, human rights, gender equality, privacy, freedom of expression, access to information, social, economic, political and cultural processes, scientific and engineering practices, animal welfare, and the environment and ecosystems.

"With automation impacting employment, public policies strategies and programs are most needed to ensure that Artificial Intelligence empowers people not replace people."

Paula Istúriz Cavero, Programme Specialist, Social and Human Sciences, UNESCO Cluster Office for the Caribbean

³⁹ Pedro, F. (2021, Feb 18). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. https://www.youtube.com/watch?v=FSY4rAgpIFc

Information and Communication Technologies (ICTs) are key building blocks of the digital economy, to facilitate trade and drive e-commerce.⁴⁰

Indeed access to bandwidth and internet is being considered a 21st century human right.

Dr. Francesc Pedró, Director, UNESCO

International Institute for Higher Education in Latin America and the Caribbean

The ongoing deployment of the Internet of Things and the upcoming large-scale deployment of 5G networks will all enable even greater data generation and sharing, and companies and users will be creating an unprecedented amount of data. In 2022, Internet data traffic is projected to be three times that of 2017, and the share of licensed IoT devices is predicted to rise from 13% in 2018 to 28% in 2025. Strong investment in ICT infrastructure including the deployment of high-performance computing such as GPU computing, connectivity, access and use among Caribbean people promises great opportunities for development.

The Caribbean need and capacity for big data will increase too because AI needs data to learn these trends will supercharge the development of more powerful AI technologies. Given the value of the region's cultural and environment heritage, the power of AI technologies can be applied to data capture, storage and management of existing works, particularly artifacts, audio visual materials and other essential heritage assets which would be protected within the national archives. This is an area which will require new skills training and offer business opportunities to focus on digitalisation services for these unstructured data. Therefore the youth should be targeted for inclusion and trained in data capture, storage, cleaning and management services. Data collection and cultural heritage preservation can become an active engine for digital skilled jobs, upward mobility and economic growth while sensitizing youth to value their country and its social, cultural and environmental assets. This would transfer the responsibility for preservation to the next generation aided by AI, mobile phones, and the Internet for which this generation is wired.

Associate Professor, Penn-State University and Founder of PlantVillage David Hughes has proposed youth engagement as an effective strategy to data collection and reporting. "They can make observations using smart phones and apps. We can democratize the access to AI and put problem-solving AI to work for everyone, in service of humanity".⁴²

The Caribbean cultural and creative industries could also be engaged to provide training in digitalising, categorizing and data analysis services. The preservation programme would create digital jobs, build archives, preserve cultural heritage and enable monetization of data.

 $^{^{40}}$ AID FOR TRADE AT A GLANCE 2017: PROMOTING TRADE, INCLUSIVENESS AND CONNECTIVITY FOR SUSTAINABLE DEVELOPMENT OECD, WTO 2017

⁴¹ Gartner, Inc Report - CIO Agenda 2019: Digital Maturity Reaches a Tipping Point

⁴² David Hughes, Associate Professor, Penn-State University and Founder of PlantVillage

Hughes, D. (2021, Feb 19). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v=_ylq0KmHG2Q&t=327s

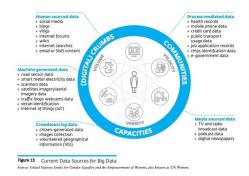


Figure 12: Current Data Sources for Big Data

The big industries in the Caribbean are poised for regional development as defined by the *CARICOM Council for Trade and Economic Development (COTED)* includes: Healthcare, Financial Services, Education, Security, Environment, Culture, Manufacturing, Agriculture and Tourism. All these industries stand to gain greatly by the application of Artificial intelligence technologies adding up to 5.4% to the regions GDP.⁴³ In support of the region's digital transformation, Caribbean SIDS should develop a plan to enable collective action in areas such as joint procurement of ICT equipment; regional VAT holidays; data capture, storage and management; and to deliver full access to the Internet and bandwidth to all citizens as a human right in the information age.

Technology funding is critical according to Grammy award winning producer Walshy Fire who noted "We need to inspire our people to engage tech, create tech and to fund tech." SoftBank's investment vehicle, the U\$100 billion Vision Fund, invests in emerging technologies like artificial intelligence, robotics. The value of the fund is U\$10 billion more than the entire of GDP of every CARICOM member combined according to Leslie Lee Fook, Director, A.I. Analytics and Automation at Incus Services. Digital transformation in the region will rely on investment in infrastructure, education and training required to integrate AI in the region.

Robust AI curricula must ensure balance between human-orientated and technology-mediated approaches. AI literacy should also be integrated into lifelong learning programmes, so that all citizens can understand how to interact with AI systems and make informed decisions. It is also key to support youth to achieve higher levels of AI competence, and engage youth in the design and implementation of IT systems. (UNESCO.org)

Healthcare is an industry that can greatly benefit from the adoption of AI technologies as evidenced by the success of regional healthcare advances aided by AI include the" first prostate cancer cell line from the Caribbean, only one of three in the world for men of African descent, which was developed with AI accessing the resources and characterizing the cell line based on other big data.⁴⁵

Caribbean nations can improve their security and criminal justice systems with AI systems. Professor Richard Susskind, global leader in technology and the judiciary research, says the legal system will change more in the next 10 years than it has in the last 200. In neighbouring territories like Brasil, "the discussions now is about the criminal justice system and is NOT IF AI WILL REPLACE, BUT HOW AND WHERE it can replace in a safe way" according to

⁴³ Sizing the Prize: What's the real value of Al for business and how can you capitalize? PWC, https://www.pwc.com/gx/en/issues/analytics/assets/pwc-ai-analysis-sizing-the-prize-report.pdf

⁴⁴ Walsh, L. (2021, Feb 19). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v= ylq0KmHG2Q&t=327s

⁴⁵ Henkel Valentine, PhD Candidate & Researcher in Prostate Cancer, The University of the West Indies, Mona, Jamaica Valentine, H., UNESCO Broadcast Commission Panel (2021, Feb 19).

Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v=_ylq0KmHG2Q&t=327s

Brasilian Federal Judge Isabela Ferrari.⁴⁶ Al can assist in increasing the efficiency of Caribbean justice in a number of ways such as case research, scheduling, drafting decisions and precedents, resulting in a more effective, efficient and just criminal justice system for citizens.

The Cultural and Creative Industries (CCI) is currently estimated at US\$3 trillion and the AI industry is an estimated to reach US\$4 trillion in value by 2022⁴⁷, making their of pace of growth and value close. Integration of AI technologies to create an enabling environment for the cultural and creative industries, would enhance the packaging of destination spaces and user experiences. Intellectual Property assets can be developed to provide tools that will increase creativity, productivity, marketing and distribution of creative and cultural products and services. Legislative framework for policy, regulations and ethical guidelines would be required for effective governance.

Potential AI applications in the creative and cultural industries can be categorized as follows:

- i. content creation
- ii. data analysis
- iii. content enhancement
- iv. Information extraction and enhancement
- v. data compression

Given the Caribbean's athletic talent, legacy and brand reputation, opportunities will exist to expand the revenue generation through adaptation of AI technologies. Delivery of virtual variations for coaching, events and master classes would be part of a growing e-learning and virtual event market. There is a lane for Caribbean masters in the digital race using AI technologies such as avatars to enable the development of digital players, leagues and events that can access the e-sports market which estimated to reach U\$1.8 trillion by 2026.⁴⁸

⁴⁶ Judge Isabela Ferrari, Federal Judge, Brazil (2021, Feb 18). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. https://www.youtube.com/watch?v=FSY4rAgpIFc

⁴⁷ Chung, A. (2021, Feb 19). Artificial Intelligence: Opportunities to Accelerate Human Progress For Sustainable Development [Online forum]. ttps://www.youtube.com/watch?v=_ylq0KmHG2Q&t=327s

⁴⁸ Esports Market Size is Projected to Reach USD 1860.2 Million by 2026 at CAGR 15.1% | Valuates Reports

https://www.prnewswire.com/in/news-releases/esports-market-size-is-projected-to-reach-usd-1860-2-million-by-2026-at-cagr-15-1-valuates-reports-822454230.html #: ``text=The %20 global %20 Esports %20 market %20 size, the %20 forecast %20 period %202021-2026.

Opportunities for AI in Caribbean Industries

HEALTH AND WELLNESS

Al promises to use biological, medical and pharmaceutical data along with advance analytics to provide ground-breaking solutions for the diagnosis and care of disease. In the Caribbean, opportunities exist to use scientific and medical expertise to achieve better care outcomes and improve the productivity and efficiency of care delivery. It can also improve the day-to-day life of healthcare practitioners, letting them spend more time looking after patients and in so doing, raising staff morale, and improving retention. Better customer service thru smarter scheduling (e.g., appointments and operations) and insurance claim management is expected. In addition, the Caribbean can tap into data-driven diagnostics and virtual drug development to produce results such as the one of three prostate cancer cell line for African males developed using Caribbean medical research and AI.

FINANCIAL SERVICES

The financial services industry has been integrating AI in the form of ATMs and other back-office technology such as solution to identify common customer transaction patterns and better understand the key triggers driving variances. However, there is now opportunity to integrate in technologies dealing with automated insurance underwriting and robotic process automation in areas such as finance and compliance. Al developments such as roboadvice have made it possible to develop customized investment solutions for mass market consumers in ways that would, until recently, only have been available to highnet-worth clients. The regions banking sector must take seriously the transition to digital money and digital banking so that the region can become more a part of the Digital Economy.

EDUCATIONAL SERVICES

Al has already been applied to education primarily in some tools that help develop skills and testing systems. The opportunity for AI With learning loss in the region of 15% - 30% due to COVID-19, AI must be put in service to students and teachers. The market is there to support the investment in this area to drive efficiency, personalization and streamline admin tasks to allow teachers the time and freedom to provide understanding and adaptability. A humanization and transformation of the pedagogy can happen. In 2019, the global AI in education market reached \$1.1 billion and is predicted to generate \$25.7 billion in 2030, advancing at a 32.9% CAGR during the forecast period (2020-2030). There stands to be an explosion of student and learning data with the deployment of Online Learning Management Systems.

INFORMATION & COMMUNICATION TECHNOLOGIES

The ICT industry sector in the Caribbean perhaps has the most important opportunities including build out of the Internet infrastructure and creation of AI based products for the region. Multiple benefits across both hardware and software is expected as the forecast for new applications to support citizen services such as justice, cybersecurity, labor and market collaboration, media and communications will be needed. The development of a strong and regional technology ecosystem is needed. The opportunities to connect the Caribbean with the global ecosystem of AI development are vast.

ENVIRONMENT

Environmental resiliency is imperative for SIDs. Technologies that support environmental protection, preservation and study can be leveraged to attain the climate goals. Al can support Geoheritage and Geohazard Resilience by supporting the data collection/Data acquisition/Data Mining of environmental data. Al can be used to support campaigns that promote the reduction of plastics pollution and the preservation of environmental resources such as water and Caribbean forestry. Al can be used to study the ocean ecosystem to learn more about how new industries in the blue economy can benefit Caribbean SIDS.

CULTURE AND CREATIVE INDUSTRIES

The culture, the region's most visible export is well suited to advances due to AI. These include making the industry supply chain more efficient, opening new markets, and allowing for the digitalization of cultural heritage including media creation, classification, archiving. Additionally, opportunities for cultural and creative industry to be more integrated into ICT should be considered. The sector can add to the humanistic development into the IT sector. Other forms of access to the Digital Economy can be attained for the creative industries. Caribbean cuisine which is a fusion of global traditions, is internationally recognized as one of the premium culinary experiences in the world. Application of AI technologies to Caribbean cuisine can enhance R&D, production efficiencies, export potential and marketing impact.

MANUFACTURING

Three areas with the biggest AI potential in manufacturing include giving even greater ability to monitor and auto-correct the manufacturing process and support Ondemand production. Predictive analytics will allow for supply chain and production optimisation. Self-learning monitoring will make the manufacturing process more predictable and controllable, reducing costly delays, defects, or deviation from product specifications. There is huge amount of data available right through the manufacturing process, which allows for intelligent monitoring.

AGRICULTURE

Food security and crop optimization could be achieved by the implementing robotics and artificial intelligence systems.
Hyperlocal weather forecasts that can be aggregated by AI systems can help to support crop risk management. Additional solution includes automated farming activities such as identification of pests and disease, managing crop quality with agricultural drones & robots, Crop health monitoring systems, Precision farming and Automated Irrigation Systems could support the transformation of the agricultural sector.

TOURISM

The tourism industry is set to benefit from Al post COVID. For example, artificial intelligence can be used to improve personalisation, tailor recommendations, and guarantee fast response times, even in the absence of staff. Other operational efficiencies such as energy savings, logistics and supply chain gains and asset management should be achieved with the implementation of Al based Internet of Things products. Blockchain technologies leveraging Al can also provide benefits to tourism.

Figure 13: Opportunities for AI in Caribbean Industries

CARIBBEAN SWOT ANALYSIS

STRENGTHS

Creative Culture (music | art | drama | fashion etc)

Entrepreneur Culture (SMEs | innovation)

Diversity (racial | ethnicity | cultural | language)

Location (proximity | climate | global transportation zone)

Environment (fauna | flora | marine | fisheries | birds | agriculture etc)

Hospitality (personnel | training | personality)

Cuisine (flavours | techniques | presentation)

Sports (talent | legacy)

Hospitality Infrastructure (resorts | community tourism | air b&bs | attractions | transportation | ICTs)

Independent Democracies (votes | human rights | civil society | freedoms)

Stable Governance (peaceful transfer of power)

Tech Saavy Consumers (mobile | AI | social media etc)

Regional Finance (Jamaica Stock Exchange | Eastern Caribbean Stock Market | East Caribbean Dollar (ECCU | OECS)

Regional Educational Institution UWI (regional tertiary institution | research)

Resiliency (disasters | healthcare | economic)

History (Africa | Colonial Lessons | Independence Experience)

WEAKNESSES

Sustainable Governance (long term planning)

Regional Integration (economy | security | justice | politics)

Regional (Caricom | copyright | courts)

Digital Infrastructure (wifi | bandwidth | regulatory)

Fluctuating Exchange Rates (weak dollars)

Trade Imbalance (high power costs = weak manufacturing)

Al Literacy

Al Education & Training

Development Finance

Capital Access

Shipping Capacity (third party reliance)

Colonial Legacy (mindset)

At Risk Communities

OPPORTUNITIES

Technology & Innovation (renewables | software)

Creative Industries (music | film | art || design etc)

Health & Wellness Products | Services (e-health | ganja | herbs | nutriceuticals etc)

Digital Services (data collection | cleaning | storage | management} Preservation (jobs | archives | youth

engagement)

Digital Economy (digital currencies | new business stocks)

New Digital Jobs

New Al Assisted Industries (mariculture | e-manufacturing | e-education)

THREATS

Climate Change (rising seas | sargasso seas | extreme weather)

Food Security (coral reefs | overfishing)

Pandemics (covid | chick V...)

Crime & Violence

AI & Automation

Brain Drain

Capital Flight

Figure 14: Caribbean Swot Analysis

CARIBBEAN AI PRINCIPLES & OBJECTIVES

At the core of the region's AI transformation must be the sustainable maximization of the Caribbean's most valued assets – its people, its diversity, innovative ideas, cultural legacy, geographic zone and tropical climate.

The recommended strategies from the consultations and stakeholder presentations in 2020 and early 2021, are reflected in the principles, objectives, guidelines and roadmap. Derived from input of diverse stakeholders across the Caribbean islands and observing that, this framework for AI technologies and its social implications take into consideration their well-being, social values and ethical principles.

Considering the challenges and opportunities linked to AI technologies, these principles and objectives are recommended to support AI integration in the Caribbean:

- 1. **Resiliency** Environmental Management & Climate Change Fight
- 2. Governance Do No Harm, Justice, Fairness & Transparency
- 3. **Transformation** Investment & Infrastructure
- 4. **Upskilling** In Service to Humanity
- 5. **Preservation** Culture, Environment & Society
- 6. Sustainability Sustainable Development

Resiliency to enable Environmental Management and Climate Change Fight

Al must support the fight against climate change, enhance environmental management and protection in SIDS and reduce carbon-emissions in order to improve food security and citizen well-being.

Governance to Do No Harm and to enhance safety, security and accountability of Al

Al must not do harm to humans. Safeguards and regulations must be implemented Provisions for privacy, data protection, cyberbullying, discriminatory, racial, xenophobic and hate speech, disinformation and responsible deployment across industry sectors should be made including opt-in/opt-out. Al can never have autonomy over humans. Al must be responsible and be governed by oversight and policies that specify human control over Al. Al must be developed with human values, be transparent and explainable. Al should support fairness, judicial transparency, inclusivity, and non-discrimination. Al should deliver efficiencies to support a more efficient justice system. Al can be used to protect the stability of the region's democratic institutions, social values and ideals.

Digital Skills in Service to Humanity

Increase digital literacy and skills as Caribbean people must use AI to improve regional education programmes including MOOCS, standards and digital training capacity as well as increase digital literacy and skills training. There is an opportunity for the Caribbean to contribute to the development of AI tools that are focused on fighting bias, discrimination and promote transparency and fairness. The region has a very vibrant cultural and creative industry that can be paired with technology and engineering to produce these new products for deployment across industry sectors.

Digital Transformation through Investment in Infrastructure

The objectives of AI for Good is to develop and deploy in Caribbean SIDS to promote digital transformation, resource management and commercial development and to include fair access to technology by promoting public and private sector investment to digitally transform each nation by strengthening local infrastructure, ecosystems and economies.

Preservation using Contextual Data

Al should be used to support Caribbean creativity, preserving the regions historical and sociological context, such as language and diversity. Building archives thru data banks and empowering youth thru education and training. The

Caribbean region should develop tools and programmes to support AI literacy which reflects the region's linguistic plurality and diversity making it a globally applicable dataset.

UN Sustainable Development Goals - Al should be used to support Caribbean attainment of the UN sustainable development goals for SIDS including gender equality, poverty eradication, climate justice and environmental protection.

CARIBBEAN AI POLICY ROADMAP RECOMMENDATIONS

There are several existing frameworks that could be used as a starting point for developing a roadmap. These include Asimov's Three Laws of Robotics, IEEE The General Principles of Ethically Aligned Design,⁴⁹ UK House of Lords Select Committee: Five Core Principles to Keep Al Ethical,⁵⁰ and the European Commission's High Level Expert Group on Al Ethics Guidelines for Trustworthy Al to name a few.

UNESCO's Ad Hoc Expert Group (AHEG)'s Outcome document: First Draft of the Recommendation on the Ethics of Artificial Intelligence⁵¹ however, was selected as the right place to start looking for guidance.

UNESCO is the United Nations' lead agency concerned with the humane dimensions of the Information society and the ethical implications of AI. This document is UNESCO's first normative instrument on a process for the elaboration of a *Recommendation on the Ethics of AI* and can be used as an ethical guide and an instrument to protect and promote human rights.

As AI is a cognitive technology, its implications are intricately connected to the central domains of UNESCO: education, sciences, culture, and communication. UNESCO aims to be a catalyst in bringing together multidisciplinary, universal and holistic approach to the development of AI in the service of humanity, sustainable development, and peace. The human-centered design includes the participation of stakeholders in the design and implementation of the AI system.

These policy guidelines were created to aid in the development and deployment of AI in the Caribbean. The policy focuses on the amplification of the governance, skills and infrastructure needed to preserve human creativity and protect the environment. These strategies and objectives support safe, responsible, and accountable AI

- RESILIENCY Protect the Environment by leveraging the power AI to produce strategies and solutions for climate change mitigation and environmental preservation including early warning systems, remote monitoring, disaster management, structural improvements and public education.
- 2. GOVERNANCE Develop Responsible AI Governance, Oversight, Principles & Policies that promote AI as a tool for service to humanity. Establish common values and principles to ensure fairness, transparency and accountability in digital transformation and increased integration of AI algorithms. Develop policy and legislation to enable the establishment of national and regional AI Governance Committees / Oversight Boards as well as national and regional licensing regime to manage and monitor the development of standards that govern the industry including technical code of conduct for developers, procurement guidelines for buyers, design and use principles and ethically aligned design standards that include manual override option and open data protocol. Leverage existing ICT and/or science policies. Develop an AI Appeal Court and Online Dispute Resolution System. Increase advocacy for AI ethics by targeting software

⁴⁹ <u>IEEE The General Principles of Ethically Aligned Design</u>

⁵⁰ <u>UK House of Lords Select Committee</u>: Five Core Principles to Keep AI Ethical

⁵¹ UNESCO. 2020. First Draft of the Recommendation of the Ethics of Artificial Intelligence, 40 C/37. Paris: UNESCO.

developers at global forums and hosting a global software conference to network, lobby, share research and initiate collaborations with big tech. Develop AI software to test AI for biases and identify AI applications in most need of governance. Introduce new financial instruments including digital currencies and align legislative frameworks nationally, regionally and internationally. **Regulate AI** industry to provide redress and punishment for individuals & companies that violate citizen rights and wellbeing including banning cyberbullying, hate crimes, discriminatory algorithms, disinformation and graphically violent images inclusive of penalties and fines.

- 3. TRANSFORMATION Activate Public & Private Sector Investment in digital transformation for citizen operational efficiency and income generation including investment in Infrastructure for AI and R&D in AI for Good. Launch Caribbean R&D Tech Fund and regional AI incentives to establish new AI assisted industries including medical cannabis, e-health, e-education, mariculture, wellbeing management, software development, e-sports, e-translation services and data management services leveraging linguistic plurality and cultural diversity. Existing industries should be modernized including manufacturing, agriculture, transportation, tourism, financial services and the creative industries.
- 4. UPSKILLING Increase Education & Training to Develop Digital Skills & Literacy at all levels of society on AI and digital transformation including the development of regional research, innovation and entrepreneurship hubs to specifically include diverse populations including women, youth and differently abled people. Provide equitable access to high-speed internet as a basic human right in the 21st century and utilize equitable machine learning algorithms to develop online platforms facilitating e-learning and public education. Launch the Caribbean AI Institute to offer diploma and certificate programmes, integrate AI into primary and secondary school courses to facilitate technical AI training and advance regional AI research and development. Develop AI training, policies, localized media campaigns and MOOC courses for digital literacy public education and MOOC Courses for public officials in AI | AI Ethics | AI in Public Sector Transformation as well as Sensitivity Training. Engage CCI professionals and youth to develop AI collaterals, courses and messaging for digital literacy programmes.
- 5. PRESERVATION Preserve and manage unique Cultural, Historical & Sociological Data with aggregated regional data banks to handle big data and boundaries of creativity. Seek to establish new modes of digitalization and commodification of Caribbean culture in the digital economy and information age where content is still king. Digitize creative, cultural and environmental content while building data management capacity and services. Develop e-tourism and e-culture augmented reality experiences for the region's globally competitive hospitality and creative industries. Acquire high speed broadband and independent secure storage space. Initiate 3D Mapping of Caribbean SIDs Capitals and their cultural, historical, social and environmental assets. Establish a big data preservation programme anchored by national and regional tri-level data management infrastructure to capture, classify, clean, format, store, analyze and archive data
 - Data Trust Aligned with AI offices | govern data standards and data licensing
 - O Data Bank Aligned with national archives | drive youth centered data preservation programmes to build archives and data management capacity
 - o Data Hub Aligned with tertiary institutions to R&D and promote Al innovation as a wealth generator
- 6. SUSTAINABILITY Advance UN Sustainable Development goals including eradication of poverty and digital gender gap to transform the economy, enable creativity and improve citizen wellbeing.

CARIBBEAN AI POLICY FRAMEWORK			
PRINCIPLES	GUIDELINES	OBJECTIVES	RECOMMENDATIONS
Resiliency	Predictive Disaster Mitigation Resource Management	Environmental Management Save Lives Climate Change Fight Decarbonization Improve Food Security Reduce Climate Risks	Early Warning Systems Environmental Monitoring Systems Public Education
Governance	In Service to Humanity Inclusive Ethics Equity Data Rights Non- Bias Non-Discriminatory Safety & Wellbeing Transperancy Legislation Advocacy Public Sector	Do No Harm Fairness Data Protection Accountability Explainability Autonomy Stewardship Reduce Bias Responsible Al Interoperability Standards Values IOT Innovation Improved Citizen Services	Policy Guidelines Regulations Penalities Enabling Environment New Financial Instruments Data Integration
Transformation	Access Participation	Investment Infrastructure Modernize Digital Economy Improved Efficiency Monitize Data New Industries	Investment Infrastructure Strategic Alliances Revenue Generation Diversify Al Economy Increase Trade E-Translation Services
UpSkilling	Education & Training	Digital Skills Digital Literacy Al Adoption Responsible Al Culture R&D Innovation Increase Data Management Capacity Improved Al Curriculum Increased Awareness Increase Work Pool	New Programmes Public Education MOOC Courses for public sector
Preservation	Data Management Culture Heritage Environment	Culture Environment Society Data Archives Data Security Data Utility Structured Data Virtual Tourism Experirences Cultural Heritage Preservation	Socio-Cultural Environmental Heritage Preservation Programmes Capture-Storage-Preservation-Monitization Secure Data Storage Youth Particpation
Sustainability	Decision-Making Problem Solving	Sustainable Development Improve Citizen Wellbeing Gender Equity Structural Improvements	Digitize Operations

Figure 4: Caribbean Al Policy Framework

INCENTIVES SUPPORT AI DEVELOPMENT AND IMPLEMENTATION ACROSS INDUSTRIES IN CARIBBEAN SIDS

- 1. Attract engineering and R&D entities to establish operations in Caribbean SIDS
- 2. Establish and offer advanced testing, prototyping and other innovation services
- 3. Encourage development of AI solutions in the region aligned to global industry standards for human-centered design
- 4. Promote the creation, proper attribution and retention of intellectual property
- 5. Create additional jobs for the digital future such as digital archiving or data classification
- 6. Create collaborative partnerships between academia, government and industry and create opportunities for women, youth and differently abled people to work
- 7. Create incentives for industry citizens to be involved in starting new digital businesses
- 8. Deploy innovation and ommercialization labs across the region to support technological innovation
- 9. Create a digital services industry based on exportable digital services
- 10. Promote the development of future skills courses at all levels of society to promote the expansion of the digital economy in the region
- 11. Promote industry internships that allow women, youth and differently abled people to be involved in innovation and transformation

Figure 15: Incentives support AI development and implementation across industries In Caribbean SIDS

UNESCO CARIBBEAN AI POLICY ROADMAP RECOMMENDATIONS				
ITEM	OBJECTIVE	ACTION	DELIVERABLES	
	Data Management	Capture Classify Clean Format Store Analyse Archive	Predictive Analysis Structured Data Socio-Culural Environmental Heritage Preservation	
RESILIENCY	Disaster Mitigation	Early Warning Systems - Earthquakes Hurricanes Rising Seas Monitor and Report Trouble Spots Public Education Disaster Management	Save Lives Minimize Risk & Economic Loss Improve Food Security Predictive Analysis	
	Resiliance	Monitor Weather Rainfall Temperature Reefs Pollution	Improve Responsiveness	
	Sustainability	Structural Improvements Digitize Operations	Increase Efficiency	
	Resource Management	Monitor oceans rivers ports carbon emissions	Decarbonization	
	Ethics	Establish regional common values and principles Establish National and Regional AI Offices and Data Trusts Develop Technical Code of Conduct (developers) Develop Procurement Guidelines (buyers) Encourage Companies to develop AI Design Use Principles Reference IEEE P7000™Series of Standards for Ethically Aligned Design	Fairness Stewardship Reduced biases Raise Awareness of responsible AI Responsible AI Strategies Interoperability of Systems Standards Values	
	Equity	Provide equitable high speed internet access and broadband Create flexible strategies to ensure technology access Recruit women and youth to inform and develop software Utilize equitable machine learning algorithms	Access Inclusion Increased participation - women-youth-disabled Increase sharing	
	Service to Humans	Use as tool in creation production protection preservation Establish Caribbean Al Governance Committee comprised of a network of experts to recommend new Al developments Defend Human Rights (create own marry reproduce etc) Establish Data Bank in National Archives Design Manual Override Options (Kill Switch)	Cultural Preservation Predictive Analysis Increased Efficiency Protect and Save Lives Retain Human Control	

TRANSFORMATION	Constraints	Initiate and Strengthen Strategic Alliances Establish secure Data Centre (storage) Data Hub (R&D products) Establish Data Infrastructure - Broadband 5G	Digital Transformation Al Infrastructure Physical Digital
	Legislation Overcome Resource	Al Policy Regulations Penalities Adaptation of new financial instruments incl digital currencies Lobby for fiscal and policy space to Align Frameworks (National Regional International) Review policy & legislation on Cybercrimes to align with responsible Al Establish policy and legislative framework to address Al harms, responsibiliy and liability	Enforcement Deterrent Integration Adaptation Investment Trade Public Health
	Public Sector	Introduce Efficiency Programmes Paperless Data Integration Support Caribbean IOT Innovation Development of 'Smart Island' Infrastructure	Digital Transformation Improved Efficiency Digital Economy
	Advocacy	Participate in Global Al Discourses Promote Al regional/global networks Launch software conference targeting software developers Lobby big tech companies to collaborate with the Caribbean Issue Papers on Al & Creativity etc Participate in global Al forums Data Protection Public Education Responsible Al Training Al Policies	Data Privacy Informed Consent Autonomy Increase Sphere of Influence
	Transparency, Explainability & Accountability	Create Caribbean AI Standards Authority to aggregate the specialized competencies that would be required to evaluate & approve deployment of proposed AI solutions	Explainability Accountability
GOVERNANCE	Safety & Wellbeing	Develop AI to test AI for biases Identify AI applications to assist with safety & wellbeing and AI applications in most need of governance Establish AI Innovations and framworks for Justice Reform & Law Enforcement Online Dispute Resolution System	Risk Impact Do No Harm Technology

UPSKILLING	Innovation	Establish Regional Al Incentives Create a Al R&D Tech Fund Initiate and Strengthen Strategic Alliances Establish new Al assisted industries Medical Cannibis E-Health E-Education Mariculture Wellbeing Management Software Development E-Sports Increase Productivity in Manufacturing-Agriculture-Tourism- Transportation-Financial Services-Creative Industries	New Products Wealth Generation Overcome resource constraints Transform Industries Increase Efficiency & Productivity Enhance Customer Service Diversify Consumer Experience
	Monetization	Develop AI Bias Test Software Leverage Linguistic Plurality develop AI tools to support inclusion online such e-translation systems Stucturing Data to extract value Digitize Creative and Environmental Content Develop Content Promote Data Services E-Tourism and Creative Industries Augmented Reality Experiences	Revenue Generation Diversify Al Economy Increase Trade E-Translation Services
PRESERVATION	Data Capture	Launch National and Regional Preservation Programmes Establish National and Regional Data Banks Recruit and train youth and creatives to work as preservationists	Accurate Digital Data
	Data Storage	Ensure there are Secure National and Regional Storage Platforms Recruit and train youth and creatives to handle data storage	Data Security
	Data Preservation	Clean public data prepare machine readible format classify, label, archive and manage content Recruit and train youth and creatives in archival and data cleaning services	Data Utility
	Data Monitization	3D Mapping of Caribbean SIDS Capitals (28) - Cultural Historical Social Environmental Augmented Reality Experiences Increase Financial Literacy	Virtual Tourism Experiences Cultural Heritage Preservation
SUSTAINABILITY	Problem Solving	Digitize Operations Automate Decision-Making Reduce Digital Gender Gap Upgrade Systems	Sustainable Development

Figure 16: Caribbean Al Policy Roadmap Recommendations

CONCLUSION – WHERE DO WE GO FROM HERE – LOOKING FORWARD

COVID-19, the global pandemic, has changed the world. In small island developing states, the impact has been severe as noted in ECLAC's Preliminary Overview of the Economies of the region which forecasted an average contraction of -7.7% for 2020^{52} , the largest in 120 years with a rebound of 3.7% predicted in 2021. ⁵³

In a sense, the Caribbean can use the build back after the pandemic to focus on the future by strengthening the regional infrastructure for internet access and build local data centres and GPU capacities. Spreading out infrastructure strategically across the region dancing around climactic and other dangers. Access to the Internet must be expanded and costs kept low so that every citizen of the region has opportunity to participate in the digital economy. This means the region should look to collective investment to build this AI infrastructure in a way that scales the services across all 28 Caribbean SIDS. There are existing ICT frameworks and science policies that can be amended to address the growing opportunities of AI.

The region must implement ethical best practices, frameworks, policies and laws to ensure, safety, trust and protection of human creativity. All education and development should be encouraged, and rewards put in place to build All tools in service to humanity such as tools to reduce bias by testing algorithms before acquisition. The Caribbean is the perfect melting pot to ensure that this All development can happen in this human centric way. More awareness is needed and digital literacy and awareness campaigns should continue and a new intensity started.

The chasm to development for Caribbean SIDS is quite large and has potentially been exacerbated by the COVID-19 pandemic, however, the region must now embrace the opportunity to pivot and reorient the region to the digital future using AI. All stakeholders agree that with all that is at stake humanity must be preserved. AI in the Caribbean must serve the people. Caribbean SIDS must now call all stakeholders to the table to focus on discussing and developing a multi-dimensional AI strategy that pushes AI skills development, education and infrastructure across the region for the development of the people while preserving human creativity, increasing trust and protecting the environment. The most important general-purpose technology of our lives is here and the awareness of its importance to the region should be accelerated. Its power to solve the region's most pressing development challenges should be attainable with a solid omni-stakeholder approach. The Caribbean's lack of scale should steer the focus from quantity to quality and encourage AI aided capacity building of software development and high value advanced manufacturing sectors. It is time to pursue this goal with alacrity. The time for collective Caribbean action is now.

"Caribbean states have done well to manage and contain the spread of the pandemic within our jurisdictions, but our tourism-dependent, open economies have had little defence against the global economic contagion that has followed." She further stated that the "way forward for our countries lie in developing emerging technologies and innovations that solve issues affecting small island developing states. Technologies that allow us to overcome the vulnerabilities of our small populations, our small economies, and our vulnerabilities to natural disasters. Technologies that allow us to leverage our assets of climate, geographic location, and of course, our collective creativity. The time is now to unleash the power of our creative imagination to move our islands beyond cautious incrementalism, and to enter a period of rapid, large-scale transformation and global distinction. We have been that region that has led the world in humanization and has continued to focus on the centrality of that individual person and we have sought more for social justice and continue to point the way forward"54.

Prime Minister Mia Mottley, Barbados Pivot Conference 2020

⁵² Preliminary Overview of the Economies of Latin America and the Caribbean 2020 – Economic Commission for Latin America and the Caribbean ⁵³ Inc. I

⁵⁴ Prime Minister Mia Mottley, Barbados, Pivot Conference 2020

APPENDIX #1

Summary of Stakeholder Consultations – Forum 1

Caribbean Al Initiative

FORUM 1 Summary December 10, 2020

EXECUTIVE SUMMARY

FORUM SPEAKERS

Sadia Sanchez-Vegas

Director of UNESCO Cluster Office for the Caribbean "Al and Al Applications are developing at tremendous speeds raising several ethical, legal and humanistic concerns."

Dorothy Gordon

Chair, UNESCO Information for All Programme (IFAP)
"We may not be where we want to be today, but we have a lot of opportunities for making things better right now and building a better future."

Erica Simmons

Exec Director, Caribbean Maritime University

"The most important General-Purpose Technology of our Era is here, we cannot let this opportunity pass us by."

Prof Paul Golding

School of Business & Management, University of Technology, Jamaica "Each country should not go it alone."

Eldon Marks

CEO, V75

"There should be a certain degree of concern, even now, given the interplay between technology and society and our common commodity – Data"

Policy & Strategy Recommendations

- 1. Any policies, laws or regulations must be grounded in Human Rights FIRST
- 2. Science and Technology policies should be developed at National and Regional Level.
- 3. Pay attention to Data and Digital Infrastructure
- 4. There are tools and other strategies for the Caribbean nations including UNESCO's leading with an International Standard Setting Instrument to help with AI Policy.
- 5. Caribbean SIDS must come together to develop AI competencies with the goal to be producers of AI technologies appropriate for the region. Data Literacy is an important area of AI competency.
- 6. Caribbean SIDS need AI Infrastructure including GPU and 5G.



- 7. Caribbean SIDS should consider developing in depth guidelines for AI that will guarantee a certain level of transparency and trust. Including a procurement guide for government officials.
- 8. Caribbean SIDS should create policies that encourage the creation of unique datasets for the Caribbean focusing on structured and unstructured information as a service.
- 9. Caribbean SIDS can develop a specialization in the humanistic methodologies or approaches that can assist companies to balance commercial opportunity against the human ethical side of AI solution development.
- 10. USE global policy guidelines from IEEE, UNESCO, UNICEF and others to leverage the learnings from these international organizations in policy and regulation development.
- 11. A regional AI ecosystem should be created and collaboration on the development of AI across the region such as each country having specific specialization with regards to the regional AI ecosystem approach.
- 12. As positioning as an AI service region would fit well with our already service focused so these services are possible areas that we can excel in.
- 13. Policy development can come under existing frameworks. CARICOM has a policy regionally for the harmonization of ICT and this is probably a natural place for policies about AI to come under
- 14. Promote the use of anonymized data in Al Innovations where applicable.
- 15. Support the use of AI models which require less training data.
- 16. Devise and enforce appropriate data protection policies.
- 17. Encourage the development of AI technologies that combat the destructive uses of AI Technology. This includes the creation of NGOs and other organizations that promote AI for Social Good.
- 18. Policies should be put in place that foster innovation of Al-based specializations at the industry level within the region.
- 19. Make a meaningful bridge between academia and industry to enable true utilitarianism at the tertiary institutions and enable the research in motion within industry.
- 20. Meaningful investments to develop the skills and capabilities of AI development in the region starting from primary school.

APPENDIX #2

Summary of Stakeholder Consultations – Forum 2

Caribbean Al Initiative

FORUM 2 Summary February 18 – 19, 2021

ARTIFICIAL INTELLIGENCE: OPPORTUNITIES TO ACCELERATE HUMAN PROGRESS FOR SUSTAINABLE DEVELOPMENT

EXECUTIVE SUMMARY

Initiative to raise awareness on the scope of opportunities for AI and encourage Caribbean SIDS and inform the preparation of a policy brief for the region.

	Forum Participants	
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		Caribbean
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Henkel Valentine	Dr. Sherene James-Williamson	Leighton Paul Walsh (Walshy Fire)
		, , ,
PhD Candidate & Researcher in	Associate Dean, Undergraduate	DJ, MC, Grammy Award Winning Record
Prostate Cancer, The University of	Matters, Senior Lecturer & Museum	Producer, Member of "Major Lazer"
the West Indies, Mona, Jamaica	Curator, The University of the West	
Andrea Dominator Chung	Indies, Mona Dr. Marielle Barrow	Octavio Kulesz
Andrea Dempster Chung		
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Cordel Green	Isabel Viera Bermúdez Advisor for	Paula Istúriz Cavero
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Digital Innovation, Caribbean	Business and Management,	Henlin Gibson Henlin, Attorneys-at-Law
Maritime University	University of Technology	
	Offiversity of Technology	
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Eldon Marks Founder & CEO of V75 Inc.		Indi McLymont-Lafayette Development
	Sasha Harrison	Development
	Sasha Harrison The University of the West Indies STAT Vice-Chancellor's Ambassador	•
	Sasha Harrison The University of the West Indies	Development Communications Specialist, Change
	Sasha Harrison The University of the West Indies STAT Vice-Chancellor's Ambassador & Economist, Broadcasting	Development Communications Specialist, Change Communications
Founder & CEO of V75 Inc.	Sasha Harrison The University of the West Indies STAT Vice-Chancellor's Ambassador & Economist, Broadcasting	Development Communications Specialist, Change Communications
Founder & CEO of V75 Inc. Dr. Sonjah N. Stanley Niaah Director	Sasha Harrison The University of the West Indies STAT Vice-Chancellor's Ambassador & Economist, Broadcasting	Development Communications Specialist, Change Communications
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Founder & CEO of V75 Inc. Dr. Sonjah N. Stanley Niaah Director and Senior	Sasha Harrison The University of the West Indies STAT Vice-Chancellor's Ambassador & Economist, Broadcasting	Development Communications Specialist, Change Communications

Policy & Strategy Recommendations

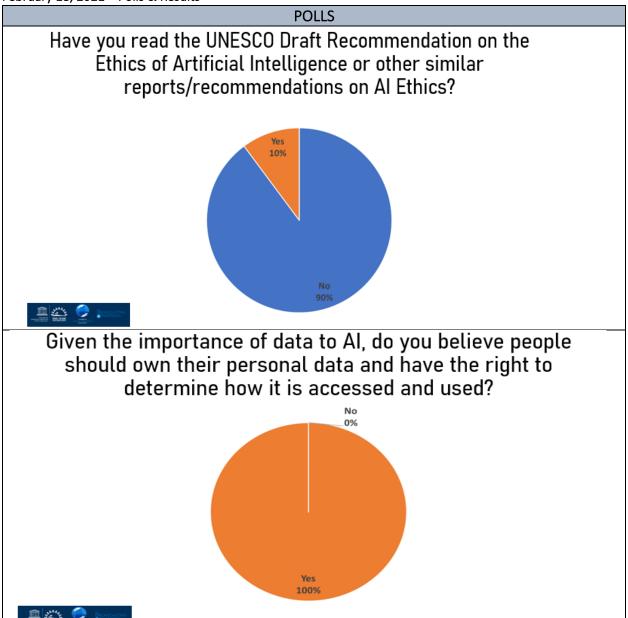
- 1. Given automation's impact on employment, public policies strategies and programmes are needed to ensure that Artificial Intelligence empowers people not replace people
- 2. Set goals to ensure that the voice of Caribbean AI is gender neutral
- 3. Establish a Caribbean Al Governance Network
- 4. Operationalize AI principles to avoid 'ethics washing'
- 5. Launch digital literacy, digital skills and digital hygiene awareness public education campaigns
- 6. Governments in the Caribbean have a crucial role in the policy process and identifying the themes that are most vital for AI policy, systems and potential applications in each country and the region.
- 7. Establish comprehensive data policy to address the industry beyond privacy and data protection concerns to include how to we create data, clean data and develop data models such as Open Data for reuse.
- 8. Establish AI policy areas around ethical impact assessment, ethical governance and management, data policy, development and international cooperation, environment and ecosystem, gender, culture, education and research, economy and labor, health and social welfare to protect Caribbean people
- 9. Address this inflection point in human history where technology radically restructuring and destabilizing human affairs
- 10. Al for Good and principles are mostly weak instruments in comparison to the power of the digital economy to exacerbate structural inequalities. Design regulations and laws to protect the people.
- 11. Al in the Caribbean should be directed to developing technological innovations that solve the region's most pressing development problems including poverty, climate change, crime and violence, public safety, healthcare and gender inequalities.

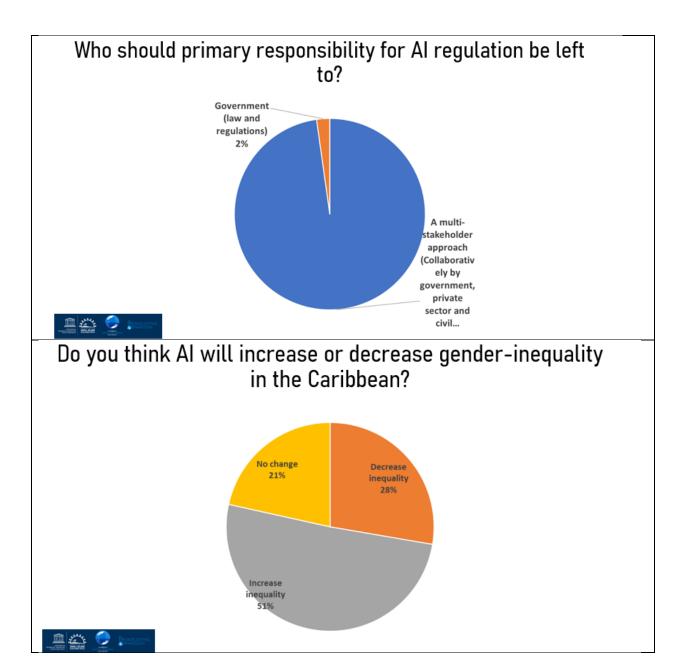
- 12. Create ender responsive AI Policy and make sure women are at the table when talking about gender equitable decision making.
- 13. Encourage industry to hire women and promote women leadership in Al.
- 14. Collect trusted data on the landscape such as gender metrics for the AI industry and related sectors.
- 15. Create algorithmic impact assessments and explainability guidelines to help industry mitigate potential gender discrimination in their products and services (apply these to government use and procurement of AI tools).
- 16. Provide incentives to traditional capital sources and venture capital that promote gender equality in Al.
- 17. Provide finance and training to support gender equitable AI entrepreneurship.
- 18. Address the Social Science Gap in AI development teams so that more ethical development can happen.
- 19. Establish R&D centers focused on the big questions facing AI tools.
- 20. Improve transparency in training data sets by requiring explainability and impact assessments to be done.
- 21. Address affordability of the tools to assist the visually impaired individuals in the Caribbean.
- 22. Severely punish bias discrimination by fines or punished thru the courts.
- 23. Implement AI policy protects disabled people like a Watchdog for the disabled.
- 24. Make a concentrated effort to educate the young people to create AI technology reflective of our regional experience.
- 25. Create an Initiative for the collection and protection of our inclusive and accurate data in all industry sectors.
- 26. Require explanations, justifications, contextual information about the application of algorithms.
- 27. Find reasonable ways to regulate the use of algorithms and balance innovation and ethics.
- 28. We must design ethical AI by using interdisciplinary and multidisciplinary approaches and interventions to detect, mitigate and monitor AI risks.
- 29. Demand that rigorous stewardship and robust ethical guardrails are established for AU to ensure we DO NO HARM with AI.
- 30. Algorithms must be interrogated. Mandate audits and impact assessments that continually check for bias in algorithms.
- 31. We must advocate always for justice-oriented design principals and data rights.
- 32. The research, design, development, and deployment of AI must consider the wellbeing of humanity, the environment and sustainable development and AI systems must ensure diversity, inclusion, and gender equality.
- 33. Get Civil Society to raise their voice to point out issues linked to bias and discrimination, this also makes Al developers and Al developing Companies accountable.
- 34. Recommend that we consider AI to help in the criminal justice system. To improve citizen services by helping the judicial with decision making processes. Go back to the definition of What is a court?
- 35. Start conversations about how AI can be used in a safe way in the judiciary. AI gives the opportunity to expand access to justice.
- 36. Ban facial recognition systems in the judiciary because of its ethical problems.
- 37. Employ AI in service to student's education. Determine if AI can be used to make up for the COVID-19 learning loss. We have losses of 15%-30%.
- 38. Provide universal access to quality internet for all citizens of the Caribbean. Access to Internet is a fundamental right.
- 39. Use AI to improve pedagogical outcomes for students. AI can help teachers make better more personalized decisions about teaching and learning of each student. Individualizing education. Consider learning analytics to make the teaching, learning and administration of education more efficient and personalized thereby humanizing the pedagogy.
- 40. Reskill large parts of the workforce especially those in repetitive jobs that are often low hanging fruit for automation customer support, telesales, security guard, hematologists, truck driver, research analyst, radiologist.
- 41. Improve the technology education in schools starting at the primary level thru to secondary.
- 42. Fundamentally rethink the nature of work and education including the relationship between qualifications and future of work
- 43. Empower teachers so that they have the technical skills to use the technology.
- 44. Encourage curiosity in the people, get them to play with technology by providing relevant content.

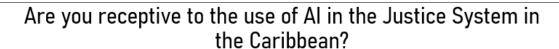
- 45. Consider focusing on knowledge transfer industry as a regional industry strategy. Software is a weightless export product. That gives good competitive advantage and AI is a software product.
- 46. Review how AI works with competition. Propose regulatory intervention. Review tacit collusion because AI can create unfair competition.
- 47. Consider creating industry specific toolkits to help regulators respond to consumer or market harm caused by fast moving technology.
- 48. Invest in developing new jobs to replace the ones that will be obsoleted.
- 49. Al should be integrated into agriculture so that we can increase the efficiency of that sector including precision farming, disease and weather predictions, crop monitoring systems.
- 50. Al should help to facilitate the collection and analysis of data in the agricultural sector use R&D and University projects to support the deployment of these technology into small farmers.
- 51. Al can be used to support better service delivery to the Tourism sector such as keyless entry.
- 52. Al can be used to tackle some of the most pressing problems like finding a vaccine for COVID-19.
- 53. All can be used to tread with community spread and to find out other data about how disease is spread among the populous
- 54. We can continue to use AI in medical research just like we did to discover one of three prostate cancer cell lines for men of African descent in the world.
- 55. All can be used to make our healthcare sector more efficient; this is an area that we can focus on that will benefit the people however we must ensure transparency of Al systems in medical research.
- 56. Al should be used to help with research on Geoheritage and Geohazard Resiliency R&D by giving researchers more access to data to do analysis. This is a form of cultural preservation.
- 57. Use art to engage people with Technology applications.
- 58. Create multilateral relationships to help with the expansion to technology and arts.
- 59. Technology should help with customer service representative to deliver a better product in tourism.
- 60. All is being used in arts and fashion in all kinds of creative ways and should be expanded further.
- 61. We must put mechanisms in place to ensure that the stakeholders of the creative industry in the region do not get left behind due to lack of digital literacy skills.
- 62. We need to better understand the implications of the data and backend systems that collect our data.
- 63. Create a cultural data bank for all citizens to deposit their data and become shareholders in the bank.
- 64. Determine how we can help drive Al across the Caribbean creative ecosystem to get more efficiency, more creativity, more scale across creation, production, distribution channels.
- 65. Ensure that our cultural expressions are free of Bias.
- 66. Work concurrently in the Field of Culture and AI. Bring AI into the field of Culture and bring Culture into the field of AI.
- 67. We cannot have ethical AI without diversity.
- 68. All must be put to the service of the creative industry in the Caribbean. Making creatives more efficient.
- 69. We must be sensitive to intellectual property rights and sacred spaces and places and treat them with respect.
- 70. We should use AI to amplify what is working for us in the Caribbean such as the expertise in Carnival productions.
- 71. Remove the barriers for sharing data among and between Caribbean countries.
- 72. Create opportunities for youth to engage with technology thru cultural digitalization/preservation Digitalize the culture turn physical assets into digital assets film, tv, music, artwork, oral traditions.
- 73. Provide a collective backend for creatives to leverage that would help them to streamline their business.
- 74. Provide global leadership in AI ethics transparency.
- 75. Create regional infrastructure including data centres, GPUs, and access to the internet as a digital strategy

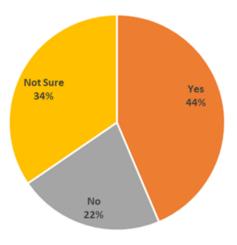
APPENDIX #3 Stakeholders' Poll Results

February 18, 2021 - Polls & Results



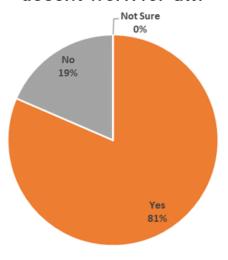




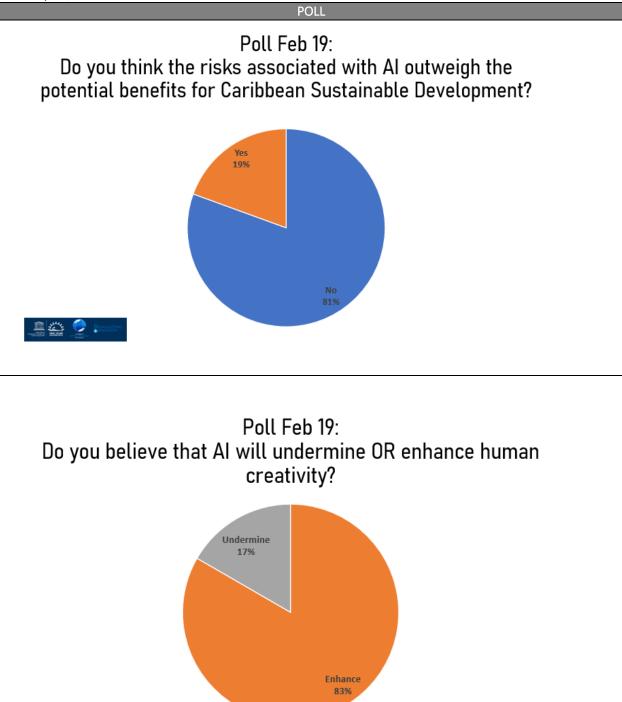




Do you believe AI will advance inclusive and sustainable economic growth, full and productive employment and decent work for all?







APPENDIX #4

Glossary

Artificial Intelligence or AI systems - Artificial intelligence (AI) systems are software (and possibly also hardware) systems designed by humans that, given a complex goal, act in the physical or digital dimension by perceiving their environment through data acquisition, interpreting the collected structured or unstructured data, reasoning on the knowledge, or processing the information, derived from this data and deciding the best action(s) to take to achieve the given goal. AI systems can either use symbolic rules or learn a numeric model, and they can also adapt their behaviour by analysing how

the environment is affected by their previous actions. As a scientific discipline, Al includes several approaches and techniques, such as machine learning (of which deep learning and reinforcement learning are specific examples), machine reasoning (which includes planning, scheduling, knowledge representation and reasoning, search, and optimization), and robotics (which includes control, perception, sensors and actuators, as well as the integration of all other techniques into cyber-physical

systems). Humans design AI systems directly, but they may also use AI techniques to optimise their design.

A separate document prepared by the AI HLEG and elaborating on the definition of AI used for the purpose of this document is published in parallel, titled "A definition of AI: Main capabilities and scientific disciplines".

Al Practitioners - Individuals or organisations that develop (including research, design or provide data for) deploy (including implement) or use Al systems, excluding those that use Al systems in the capacity of end-user or consumer.

Al system's life cycle - An Al system's life cycle encompasses its development (including research, design, data provision, and limited trials), deployment (including implementation) and use phase.

Auditability - Auditability refers to the ability of an AI system to undergo the assessment of the system's algorithms, data and design processes. This does not necessarily imply that information about business models and Intellectual Property related to the AI system must always be openly available. Ensuring traceability and logging mechanisms from the early design phase of the AI system can help enabling the system's auditability.

Bias - Bias is an inclination of prejudice towards or against a person, object, or position. Bias can arise in many ways in AI systems. For example, in data-drive AI systems, such as those produced through machine learning, bias in data collection and training can result in an AI system demonstrating bias. In logic -based AI, such as rule-based systems, bias can arise due to how a knowledge engineer might view the rules that apply in a particular setting. Bias can also arise due to online learning and adaptation through interaction. It can also arise through personalisation whereby users are presented with recommendations or information feeds that are tailored to the user's tastes. It does not necessarily relate to human bias or human-driven data collection. It can arise, for example, through the limited contexts in which a system in used, in which case there is no opportunity to generalise it to other contexts. Bias can be good or bad, intentional or unintentional. In certain cases, bias can result in discriminatory and/or unfair outcomes, indicated in this document as unfair bias.

Broadband - In telecommunications, broadband is wide bandwidth data transmission which transports multiple signals and traffic types. The medium can be coaxial cable, optical fiber, radio or twisted pair. In the context of

Internet access, broadband is used to mean any high-speed Internet access that is always on and faster than dial-up access over traditional analog or ISDN PSTN services.

Bug-bounties – deal offered by websites, organizations and software developers by which individuals can receive recognition and compensation for reporting software bugs especially those pertaining to security exploits and vunerabilities.

Computer vision techniques - Techniques that provide computers with understanding of digital images or videos, such as for facial recognition.

Cultural and Creative Industries - "those industries with have their origin in individual creativity, skill and talent which have a potential for job and wealth creation through the generation and exploitation of intellectual property. UNESCO/UK Department of Culture (Creative Industries Mapping Document 2001)

Data - Facts, figures or information that are used to train Al about humans and the world.

Data Centre - A data centre or data centre is a building, dedicated space within a building, or a group of buildings used to house computer systems and associated components, such as telecommunications and storage systems.

Digital Economy - Digital economy refers to an economy that is based on digital computing technologies, although we increasingly perceive this as conducting business through markets based on the internet and the World Wide Web. The digital economy is also referred to as the Internet Economy,

Digital Transformation - Digital transformation is the integration of digital technology into all areas of a business, fundamentally changing how you operate and deliver value to customers.

Ethics - Ethics is an academic discipline which is a subfield of philosophy. In general terms, it deals with questions like "What is a good action?", "What is the value of a human life?", "What is justice?", or "What is the good life?". In academic ethics, there are four major fields of research: (i) Meta-ethics, mostly concerning the meaning and reference of normative sentence, and the question how their truth values can be determined (if they have any); (ii) normative ethics, the practical means of determining a moral course of action by examining the standards for right and wrong action and assigning a value to specific actions; (iii) descriptive ethics, which aims at an empirical investigation of people's moral behaviour and beliefs; and (iv) applied ethics, concerning what we are obligated (or permitted) to do in a specific (often historically new) situation or a particular domain of (often historically unprecedented) possibilities for action. Applied ethics deals with real-life situations, where decisions have to be made under time pressure, and often limited rationality.

Ethics Washing is

Al Ethics is generally viewed as an example of applied ethics and focuses on the normative issues raised by the design, development, implementation and use of Al. Within ethical discussions, the terms "moral" and "ethical" are often used. The term "moral" refers to the concrete, factual patterns of behaviour, the customs, and conventions that can be found in specific cultures, groups, or individuals at a certain time. The term "ethical" refers to an evaluative assessment of such concrete actions and behaviours from a systematic, academic perspective.

Ethical AI - Ethical AI is used to indicate the development, deployment and use of AI that ensures compliance with ethical norms, including fundamental rights as special moral entitlements, ethical principles and related core values. It is the second of the three core elements necessary for achieving Trustworthy AI.

GPU Computing - GPU computing is the use of a GPU (graphics processing unit) as a co-processor to accelerate CPUs for general-purpose scientific and engineering computing. There are several GPU-accelerated applications that provide an easy way to access high-performance computing (HPC).

Human-Centric AI - The human-centric approach to AI strives to ensure that human values are central to the way in which AI systems are developed, deployed, used and monitored, by ensuring respect for fundamental rights, including those set out in the Treaties of the European Union and Charter of Fundamental Rights of the European Union, all of which are united by reference to a common foundation rooted in respect for human dignity, in which the human being enjoy a unique and inalienable moral status. This also entails consideration of the natural environment and of other living

beings that are part of the human ecosystem, as well as a sustainable approach enabling the flourishing of future generations to come.

Idatary –coined by entertainer/tech investor Will I Am as "the marriage of my data and my identity - I'm what I like and what I don't like. I'm where I go. I'm who I know. I'm what I search. I am my thumbprint. I am my data. That's who I am."

Machine learning - A programming technique in which a software system is provided thousands of examples of a concept and searches for patterns by itself.

Natural language processing (NLP) - Systems used, for example, by chatbots and voice assistants, are designed to understand and generate human language, either written or spoken.

(Deep) neural networks - A number of information processing units that send information between each other, similarly to the way neurons work in the brain. Combined with ever-powerful computers and large amounts of data, this technique enables more efficient machine learning.

Predictive analytics - Statistical techniques that analyse data to make predictions about unknown events or outcomes.

Pattern recognition - The automated identification of regularities in data used, for example, for image processing or computer vision.

Red Teaming - Red teaming is the practice whereby a "red team" or independent group challenges an organisation to improve its effectiveness by assuming an adversarial role or point of view. It is particularly used to help identifying and addressing potential security vulnerabilities.

Reproducibility - Reproducibility describes whether an AI experiment exhibits the same behaviour when repeated under the same conditions.

Robust AI - Robustness of an AI system encompasses both its technical robustness (appropriate in a given context, such as the application domain or life cycle phase) and as well as its robustness from a social perspective (ensuring

that the AI system duly takes into account the context and environment in which the system operates). This is crucial to ensure that, even with good intentions, no unintentional harm can occur. Robustness is the third of the three components necessary for achieving Trustworthy AI.

ROAM-X – Finalized in 2018, Internet Universality embraces four principles, four "pillars" underpinning the growth and evolution of the Internet, fundamental to the development of the Internet in ways that are conducive to achieving the Sustainable Development Goals. These are known as the ROAM principles: an acronym for Rights, Openness, Accessibility to all, Multistakeholder participation.

S.A.M.O.A - The SIDS Accelerated Modalities of Action (S.A.M.O.A) Pathway is an international framework that was developed as the outcome of the Third International Conference on Small Island Developing States (SIDS Conference) held on 1-4 September 2014 in Apia, Samoa. The Conference, with the overarching theme "The sustainable development of Small Island developing States through genuine and durable partnerships" and is playing a significant role in identifying SIDS priorities that needed to be considered in the formulation of the 2030 Agenda.

Small Island Developing States (SIDS) - Small Island Developing States (SIDS) are a distinct group of developing countries facing specific social, economic and environmental vulnerabilities. Fifty-two countries and territories are presently classified as SIDS by the United Nations Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States.

Stakeholders - By stakeholders we denote all those that research develop, design, deploy or use AI, as well as those that are (directly or indirectly) affected by AI – including but not limited to companies, organisations, researchers, public services, institutions, civil society organisations, governments, regulators, social partners, individuals, citizens, workers and consumers.

Traceability - Traceability of an AI system refers to the capability to keep track of the system's data, development and deployment processes, typically by means of documented recorded identification.

Trust - "Trust is viewed as: (1) a set of specific beliefs dealing with benevolence, competence, integrity, and predictability (trusting beliefs); (2) the willingness of one party to depend on another in a risky situation (trusting intention); or (3) the combination of these elements." While "Trust" is usually not a property ascribed to machines, it is important to stress the importance of being able to trust not only in the fact that AI systems are legally compliant, ethically adherent, and robust, but also that such trust can be ascribed to all people and processes involved in the AI system's life cycle.

Trustworthy AI - Trustworthy AI has three components: (1) it should be lawful, ensuring compliance with all applicable laws and regulations (2) it should be ethical, demonstrating respect for, and ensure adherence to, ethical principles and values and (3) it should be robust, both from a technical and social perspective, since, even with good intentions, AI systems can cause unintentional harm. Trustworthy AI concerns not only the trustworthiness of the AI system itself but also comprises the trustworthiness of all processes and actors that are part of the system's life cycle.

Vulnerable Persons and Groups - No commonly accepted or widely agreed legal definition of vulnerable persons exists, due to their heterogeneity. What constitutes a vulnerable person or group is often context-specific. Temporary life events (such as childhood or illness), market factors (such as information asymmetry or market power), economic factors (such as poverty), factors linked to one's identity (such as gender, religion, or culture) or

other factors can play a role. The Charter of Fundamental Rights of the EU encompasses under Article 21 on non-discrimination the following grounds, which can be a reference point amongst others: namely sex, race, colour, ethnic or social origin, genetic features, language, religion, or belief, political or any other opinion, membership of a national minority, property, birth, disability, age and sexual orientation. Other articles of law address the rights of specific groups, in addition to those listed above. Any such list is not exhaustive and may change over time.